### Sustainable Profitable Growth in DAP

Andrea Ragnetti Financial Analysts' Day December 6, 2007

## Sustainable profitable growth in DAP (Domestic Appliances and Personal Care)

### Agenda



- Building blocks of growth
- Key drivers of sustainable growth:
  - Insight driven innovation
  - Customer focus
  - Accelerating focus on growth markets
  - Managing the P&L for growth
  - Highly committed and engaged talent
- Conclusion

### Snapshot: DAP portfolio 2007



### Strongly positioned globally

				Philips position	# 1 📃 # 2 or 3	< # 3 No data
	Europe	North America	Apac	Latam	RoW	World
Male Shaving						
Female Depilation						
Oral Health care				Not present	Not present	
Kitchen Appliances		Not present				
Garment Care		Not present				
Floor Care		Not present		Not present	Not present	

### We keep delivering on our growth/ margin goals

	2005	Commitment Dec 2005	2006	MAT 3Q07
Sales	2.2 billion	7%	2.5 billion	2.9 billion
Comp. sales growth	6%		11%	16%
EBITA*	328 million	15%	378 million	493 million
EBITA as % of sales	14.9%		14.9%	17.1%

**Note:** \* EBITA including corporate charges (approx. 34 mln.) 2006 data does not include Consumer Healthcare Solutions (CHS)

### ...with accelerated comparable sales growth



Note: Comparable sales growth at currency comparable rates and excluding the changes in consolidation (AVENT)

### ...profitability consistently high

#### in EUR million



Note: EBITA including corporate charges (approx. 34 mln.)

### DAP sales by business and by regional cluster



Total MAT 3Q07 sales of EUR 2.9 billion

## Transformation of regional structure into cluster organization delivering results

Present (since1-1-2007)

Past



- Upgrade of local capabilities in key markets
- Growth cluster driving significant growth
- Entrepreneurial approach to International Sales cluster
- Direct contact between the Business Unit and key markets
- Simplification has resulted in more focus and speed

## Shaving & Beauty consistently delivering on its growth promise



#### Shaving & Beauty

- 2007 marked milestone of production of our 500 millionth shaver
- Two major launches in Shaving – *arcitec*, Moisturizing shaving system
- 47 million products to be sold in 2007 (expected)
- High growth continued
- High profitability
- Strengthened investments in the markets: A&P

Note: Chart represents index on absolute value

<sup>(\*)</sup> comparable sales development

## Domestic Appliances transformed to be a profitable high growth business



#### **Domestic Appliances**

- Consistent growth strategy:
  - Driving market growth
  - Growing market shares
  - Extending the scope
- Breakthrough profitability improvements
- Strong customer relationships – International Key Accounts
- Coherent consumer-driven marketing and product strategy (cross-category)

Notes: Chart represents index on absolute value (\*) comparable sales development

### Acquisition of AVENT strengthening Health & Wellness business portfolio



#### **Health & Wellness**

- Professionally endorsed products with strong clinical support
- Above average growth rate
- New Sonicare FlexCare exceptionally well received among dental professionals
- AVENT integration on schedule. New product pipeline significantly expanded
- Aggressively looking at acquisitions

(\*) currency comparable sales development

Notes: Chart represents index on absolute value

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## Combination of strong market growth and positive share trend driving DAP growth

Total DAP Revenues split 2007Q3 YTD vs. 2006Q3 YTD EUR million



# SDA Worldwide\* market continues to grow, value outpacing volume...



Notes: \*) Excluding cooling & heating appliances. Source: Euromonitor, SDA forecast "World Market for Domestic Electrical Appliances"

### ... driven by high end categories

MAT Market value growth Western Europe (WE) Jun07 vs. Jun06



Notes: Mid-end definitions cover about 50% of the market value. Data ending Jun 2007. Source: GfK; Cinocast.

### ... and foreseen to be sustained in the future

#### Worldwide Market Net Value 2007 vs. 2011, EUR Bln.



## New launches and innovations in Shaving drive market share growth



## DA is gaining share and has significant room to grow in primary categories...





Source: GFK (8 Western Europe countries). Value market share – MAT August '07 vs. '06.

## ... and is expanding its addressable share in Growth markets by portfolio expansion...

- Portfolio roadmaps in place for key countries, covering:
  - Product introductions into new markets
  - Entering new product categories
  - Dedicated product development for local requirements



## ... and in International markets by geographical expansion

- Continuous monitoring of opportunities to enter into new countries.
- Gradual strengthening of the organizational footprint to secure sustained growth. Multi-year development roadmaps in place.



- Expanding the product portfolio by introducing more products from our range into new markets.
- Deepening the reach of our distribution network by new channel introduction and improving the coverage of local distribution.

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### DAP's continuous stream of high end insight driven Innovations drive market share in a profitable way

#### Product innovations

- arcitec
- Moisturising shaving system
- Wake-up Light
- One touch espresso
- UV water purifier

### Marketing innovations

- Health campaign: Kitchen appliances
- 'Like a pro' culinary program: Kitchen appliances
- Fashion platform: Garment care



## DAP's new products contribute 34% of the overall sales and are more profitable



Note: A new product is defined as one introduced within the last 12 months in a specific country.

2007

### Innovation to take the category to the next level arcitec - revolutionary design and technology

"What I really want is a meticulous shave where even the most problematic neck hair is shaved off..."

"perfectly close, even on the neck" **arc**itec



- Initial sell-in data indicates double digit growth compared to predecessor
- Strong consumer insight; recognized by 7 out of 10 target consumers
- Highest purchase preference in tests
- Average customer satisfaction score after 6 months use is 8.2 out of 10

### Innovation to take the category to the next level

Moisturizing shaving system - new communication to blade users

"I like the smooth look and fresh feel of my face after shaving, so I use a razor blade. But the irritation it sometimes leaves on my face annoys me and makes me feel self-conscious."

*"the worlds most innovative Moisturizing shaving system from Philips and NIVEA FOR MEN"* 



- #1 selling electric shaver in lead markets France and the Netherlands
- Strengthened alliance with BDF partner resulting in <u>new business model</u> for lead markets - including full distribution of shaving conditioner in drug channels
- Breakthrough product design resulting in strong consumer reviews

### Innovation to take the category to the next level FlexCare – most advanced power toothbrush from Philips Sonicare

"It's important to me to take the best care possible of my teeth and gums. But sometimes my oral care needs or schedules change and its hard to always give my mouth the care it requires. I wish there were a brush that could change with my needs so I could be guaranteed superior results."

> *"redefine clean"* Sonicare FlexCare with unique UV-Sanitizer



- Initial sell-out data with key retailers showing significant increase compared to predecessor
- World's first integrated UV-Sanitizer helps eliminate germs on the brush head
- Breakthrough product design resulting in 80% less vibration and 30% smaller handle
- Clinically proven to perform better than any other Philips power toothbrush

### Innovation by entering a new home environment Wake-up Light

"In autumn and winter months I wake up feeling sleepy, lethargic – in the summer it's so much easier to wake up. It would be great if I could always wake up as easily as I do in summer."

"the light that awakes you naturally" Wake-up Light







## Innovating to expand an existing category

### One touch espresso maker

"Wouldn't it be great to have an appliance that prepares espresso varieties at the touch of a button?..."

> *"so simple so delicious" One touch espresso maker*





- #1/2 position in the German >1000 Euro
  segment 7 weeks after launch
- Making significant inroads into the overall German espresso market
- Home placement test received breakthrough satisfaction score of 4.3 out of 5
- One coffee strategy expanding the category

### Innovations in marketing enhance consumer experiences

Health campaign





'Like a pro' culinary program









### Juicer Health Marketing

- Juicer share 9% to 26% in WE
- Blender share 9% to 14% in WE
- Juicer category more than doubled in size
- Health marketing lifting overall Kitchen Appliances business, up 25% vs. last year





## Innovative approach to expand product pipeline of newly acquired Philips AVENT Innovation Wave

- 10,000 DAP employees across the globe
- Stream of new ideas in the Mother & Child Care identified and integrated into road map
- Strong bond created between the entire DAP community and Philips AVENT







## DAP is investing in a strong pipeline of high-end Emerging and Growth R&D projects in all BU's...



Period	Emerging	Growth	Mature
2007 spend	22%	46%	32%

**Note:** DAP defines Emerging as 3 times average global market growth. Mature as less than average global market growth. Growth in between. Investing relates to R&D.

## ... and is focusing on one measure to drive customer centricity



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### In 2007 we became even more customer driven



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WHAT IS IT? Introduction	PRODUCT BENEFITS Unique Selling Rulest	HOW DOES IT WORK! Close and efficient share	SALES TALK Aviding the right questions
Trends in the market. Needs and motivations	Highlights Compare products	jet Clean System	How to tell your contoner How to demonstrate Objections and FAQ
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- Q1 kick-off event opened to customers
- More frequent strategic meetings
- Dedicated category management resources
- Significantly upgraded marketing competency
- Philips School tailored front line staff training
# Growth of International Key Accounts in Europe is outpacing overall growth



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Cluster approach is driving strong comparable growth in Growth Markets...

YTD 2007 Comparable Sales Growth by Cluster



...especially in BRIC markets

Sales Growth YTD 2007

## 54% **Growth Rate** 42% 29% 25% **Brazil** Russia India China

#### **Key Drivers**

- Portfolio extension with relevant local innovations
- Structural growth enablers
- Newly emerging channels
- New way of working with focus and entrepreneurship

#### Note: Sales growth at currency comparable rates

# Addressing strong local opportunities by creating new value spaces...



## ... by dedicated product development



#### HQ 6900 series

- Latam/ EE/ Russia
- 2008



## Total Chinese shaver market responding with significant sales growth



Note: Comparable sales development

## ... by entering new global categories Water purifier

India insight: "Managing water is a chore that is always on my mind. It costs me a lot of time and brings tension to my life, which prevents me from enjoying and spending time on other things. It would be nice if I could trust this task to be taken care of without me being present."

*"pure water – made easy – always"* Philips intelligent water purifier



- Water purification business valued at €2.9 billion globally
- Category growing at 5%
- Philips products driven by local consumer insights
- Specific executions for Brazil, India, Korea
  - Brazil/ Korea finding a water purification solution I can trust

## ... by geographical expansion of existing categories



#### Sales Index Beauty & Grooming Segment



Note: Comparable sales development

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# Through maintaining or increasing Gross Margin percentage across BU's while growing sales...



GM as % of sales to thirds (index)

## ...and sustaining R&D investments to ensure breakthrough innovation...



## ...we can continue to invest in Advertising and Promotion along with sales growth...

**Advertising & Promotion (Index)** 



## ... and maintain strong profitability





Note: EBITA including corporate charges from 2005 to 2007

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## Highly engaged leaders are driving profitable growth

#### Employee Engagement Index

Are you happy in your job and with Philips?

2007 DAP top 240 Leaders

Score: 78%

+14 pts vs. 2007 Philips average

> +8 pts HP norm

#### People Leadership Index

Are you happy with your manager?

2007 DAP top 240 Leaders

Score: 81%

+17 pts vs. 2007 Philips average

#### Inclusive Leadership Index

Are you happy with how the organization is run'

2007 DAP top 240 Leaders

Score: 85%

+21 pts vs. 2007 Philips average

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## In summary, DAP expects to:

- Contribute our fair share to 'Vision 2010'
- Continue to drive organic growth through strategic pillars:
  - Insight driven innovation
  - Customer focus
  - Focus on growth markets
  - P&L management
  - Talent development
- Explore acquisition opportunities across businesses
- Further drive category expansion/ redefinition
- Continue to grow in value through synergy effects with Consumer Electronics in the next three years

# **PHILIPS**sense and simplicity