# sense and simplicity

# Royal Philips Electronics Healthcare Capital Markets Day

Boston May 6, 2010

# sense and simplicity

## Philips Healthcare overview

Steve Rusckowski CEO Philips Healthcare

## **Executive summary**

#### Exited 2009 with renewed strength

- Delivered solid orders and sales in a challenging market
- Demonstrated significant 2H margin expansion
- Maintained focus on strategic areas of growth
- Integrated acquisitions to plan

#### Entered 2010 ready for market recovery

- Started strong with solid growth, margin, and order intake in Q1
- Maintain strategic focus on strong growth opportunities within our current business portfolio
- Continue multi-year margin expansion programs

## Positioned well long-term as global healthcare needs increase

- Care cycle approach
  - Better patient outcomes
  - Reduced healthcare system costs



# Philips is well positioned through our focus on health and well-being

Synergies across the portfolio

#### Our mission

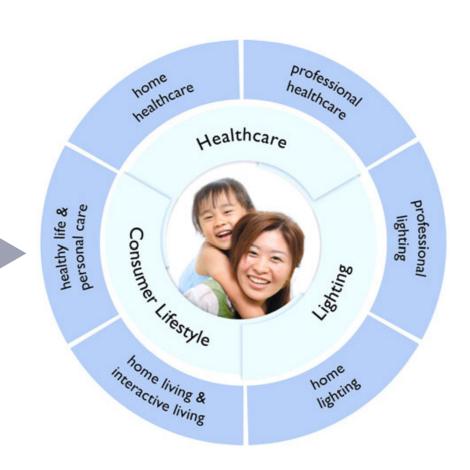
Improving people's lives

#### Our promise

"sense and simplicity"

#### Our company

- Common, end-user driven innovation process
- Strong global brand
- Channel access and global presence
- Engaged workforce
- Technology, know-how and strong IP positions
- Economies of scale
   e.g. Shared service centers



### Management Agenda 2010

The leading company in health and well-being

#### **Drive performance**

- Drive top-line growth and market share
- Continue to reduce costs and improve cost agility
- Further increase cash flow by managing cash aggressively

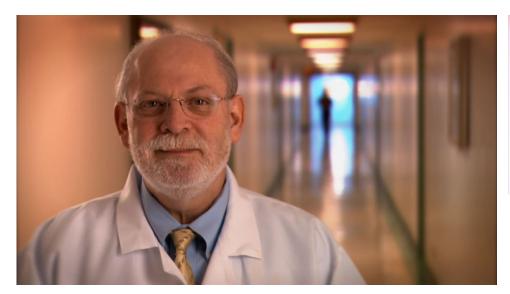
#### **Accelerate change**

- Increase customer centricity by empowering local markets and customer facing staff
- Increase number of businesses with NPS co/leader positions
- Increase employee engagement to high performance level

#### **Implement strategy**

- Increase our market position in emerging markets
- Drive key strategy initiatives for each sector
  - Move towards leadership position in imaging
  - Grow Home Healthcare
  - Grow Health and Wellness
  - Manage TV to profitability
  - Become lighting solutions leader in outdoor
  - Grow consumer luminaries
  - Optimize lamps lifecycle
- Leverage Sustainability as an integral part of our strategy

## Healthcare brand video



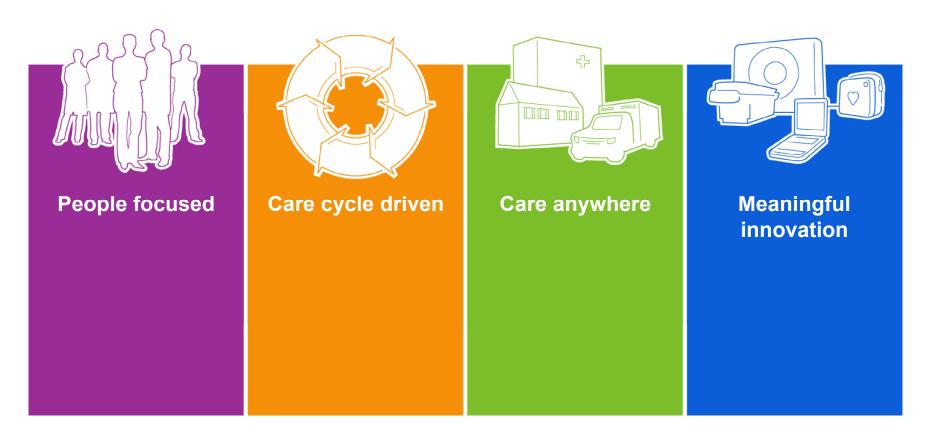








## People Focused. Healthcare Simplified.



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#### **People focused**

We start with the needs of patients and their care providers because understanding their experiences ensures we create solutions that best meet their needs.



#### Care cycle driven

We focus on their specific medical needs throughout the care cycle...



#### Care anywhere

...wherever that care occurs.



## **Meaningful** innovation

And we apply our technology to help improve healthcare quality and reduce cost because meaningful innovations create value for patients and care providers.

#### Oncology Cardiology Women's Health

Prevention
Screening
Diagnosis
Treatment
Management
Surveillance

Ambulance
Hospital
Home
Out-patient Settings

Targeted diagnostics
Imaging
Selective therapeutics
Healthcare informatics
Monitoring
Services

## Overall market outlook improving

#### **United States**

- Market decline leveling off with modest growth expected in 2010
- Access to capital still limited
- Healthcare reform implications uncertain

#### **International**

- Flat to modest growth expected in 2010
- Accelerated drive towards efficiency
- Continued stimulus programs in some markets

#### **Emerging Markets**

- High single digit growth expected in 2010 led by China and India
- Increased demand for mid to low priced solutions
- Continued stimulus programs

Global Market Growth - 4 to 5% including equipment, home healthcare, services

## The U.S. market still has some unique challenges

#### **Dynamic market conditions**

Economy & Financials -> Long, slow recovery

Reimbursement -> Ongoing

HC Reform → "Devil is in the details"

ARRA → Long-term Opportunity

Demographics -> Drive Demand

Integrated Delivery Network (IDN) Growth → "Systemness"

Performance Varies > Winners & Losers

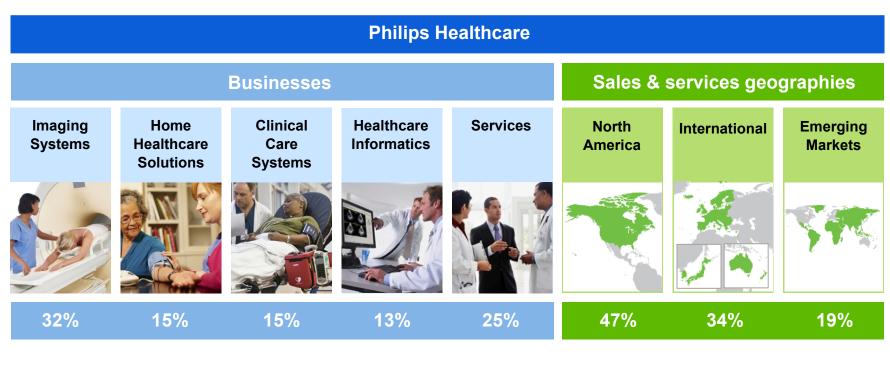
#### **Healthcare reform impacts**

Components	Impact	
Healthcare coverage expanded (+32 M people by 2014)	<b>1</b>	
Medical device excise tax (2013)	Ψ	
CT, MR utilization assumption increase to 75% (2011)	Ψ	
Contiguous body parts reimbursement reduction increased from 25% to 50%	Ψ	
Changes in CMS physician fee schedule	Ψ	

### We remain focused on three areas

#### **Focus Areas Initiatives Accelerate Growth** Increase presence in emerging markets Expand mid / low-end product offering 3. Increase sales to home healthcare Drive growth in healthcare informatics Leverage patient/care provider brand **Increase Margins** Expand low cost country sourcing Improve product reliability costs Increase service productivity / effectiveness Optimize market approach Improve quote to cash Capitalize on Deliver value from existing acquisitions **Acquisitions** Pursue new acquisitions in strategic areas

## Philips Healthcare in 2009



€7.8
Billion in sales in 2009

34,000+
People employed worldwide in 100 countries

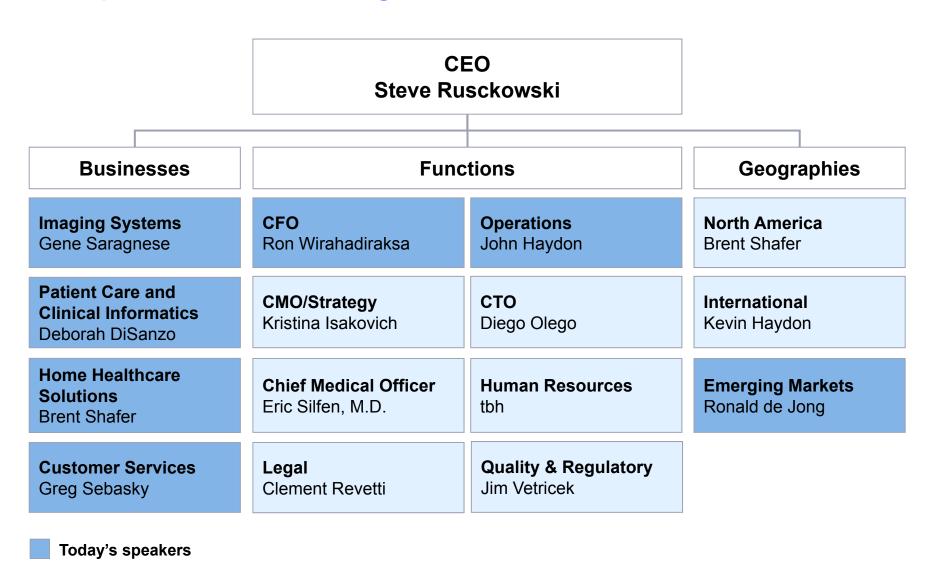
9% of sales invested in R&D in 2009

Products and services offered in over 100 countries

## Our organizational changes serve our strategy

Philips Healthcare							
Businesses				Sales & services geographies			
Imaging Systems	Home Healthcare Solutions	Patient Care and Clinical Informatics	Services	North America	International	Emerging Markets	
40%	15%	20%	25%	47%	34%	19%	
Interventional X-Ray Diagnostic X-Ray CT MR SPECT/CT PET/CT Ultrasound	Sleep disordered breathing Respiratory care Home monitoring	Patient monitoring Clinical informatics Cardiac resuscitation ECG solutions Ventilation	Site planning and project management Ambient experience Education Performance services Maintenance	United States Canada	Western Europe Japan South Korea Australia New Zealand	China India Latin America Russia Eastern Europe Middle East Africa	

## Philips Healthcare organization



Q&A

Steve Rusckowski







