# PHILIPS

### Philips Medical Systems Progress Report

Jouko Karvinen
Philips Medical System

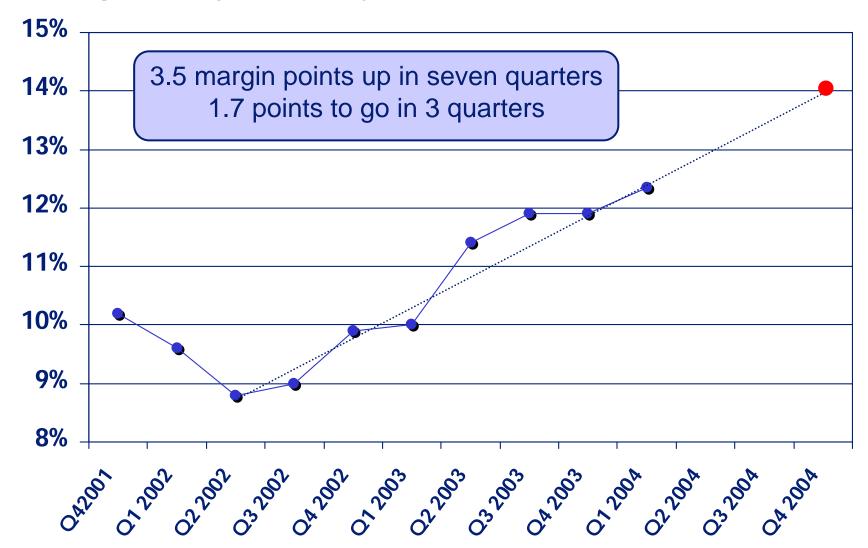
Analyst Meeting, Amsterdam June 9th 2004

# Philips Medical Progress Report

- Seven consecutive quarters of improvement
- Building the future Innovation
- Building the future Customers
- Where do we go from here



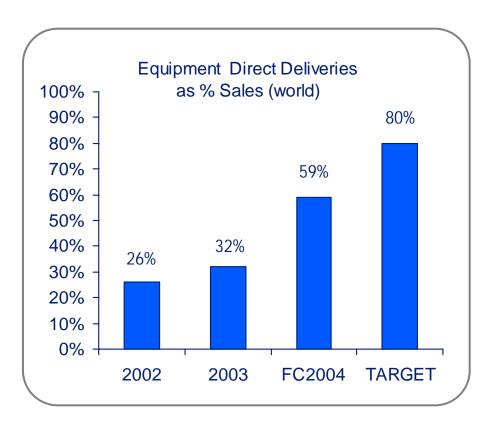
### The path (EBITA)

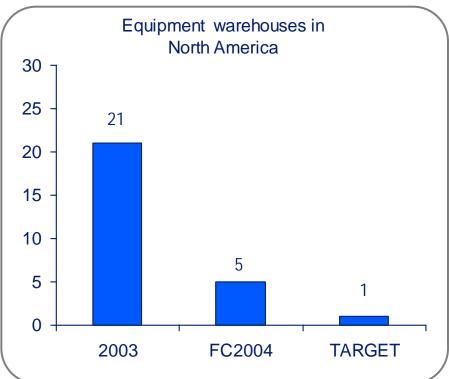


### **Progress Report**

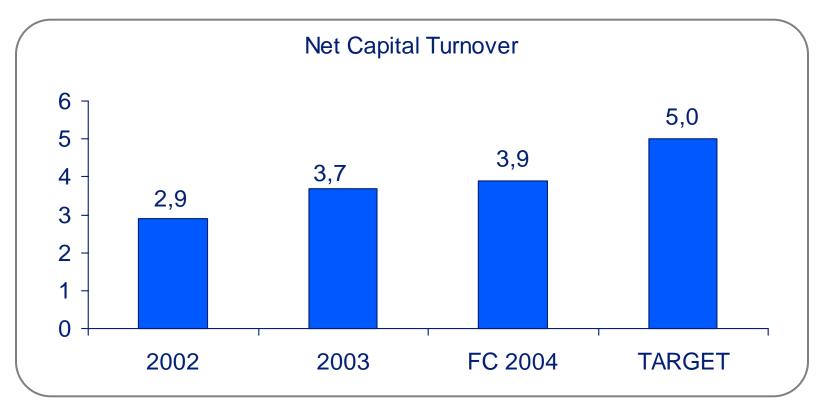
Year-on-Year Improvement	2002 to 2003 Achievements	Q1 03 to Q1 04 Achievements
Comparable Growth	+ 7 %	+ 4 %
EBIT	+19 %	+32 %
EBIT margin Improvement excl. special and one time items 02/03	+ 2 pts	+ 2 pts

### Supply Chain Improvements



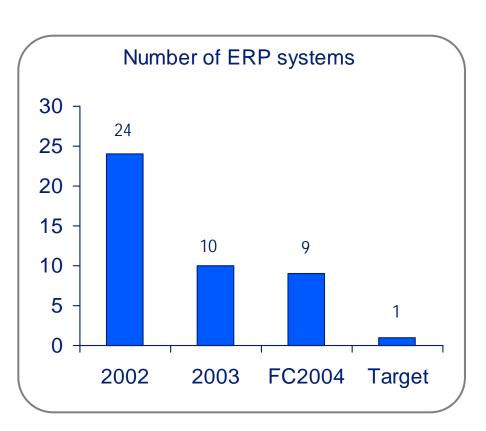


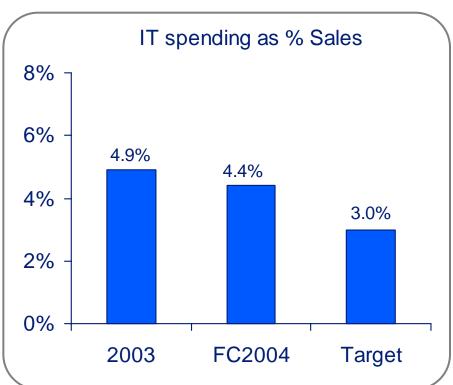
### Net Capital turnover goes up



Net Capital = Capital excluding Goodwill

ΙT





### Financing

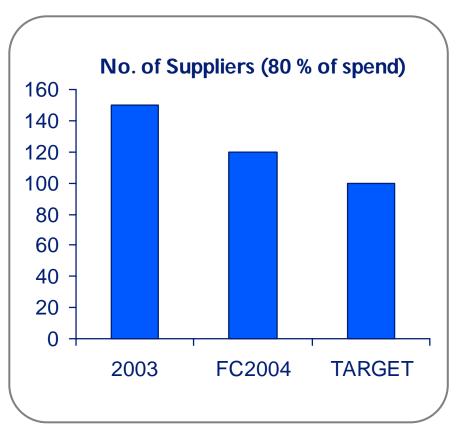




- North America reaching industry levels
  - in combination with the "Diamond Select" trade-in program
- Europe Finance ventures agreement signed in May with Société Générale
  - Starting in 6 countries
     France, Germany, Italy,
     UK, Netherlands, Spain
  - EUR 8 mln in deals signed / funded

Asia to come next

### **Building Integrated Supply Base**





### We drive to gain market share

### World by Region

Product Line	2003 Trend	6 months Trend
Americas		
Europe, ME & Africa		
Asia Pacific		
Total		

Sources - NEMA, various European studies and estimates

### **Global Product Lines**

Product Line	2003 Trend	6 months Trend
X-ray		
СТ		
MR		
NM		
US		
MIT		
Monitoring		
Total		

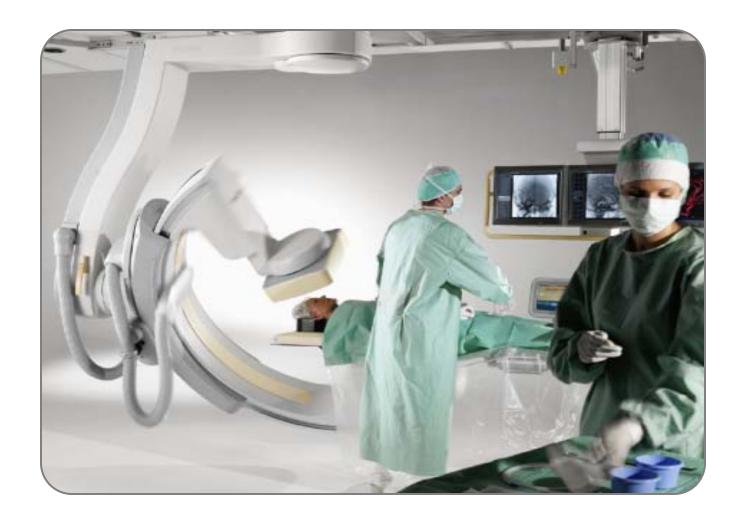
### Last 6 months show positive trend

# Philips Medical Progress Report

- Seven consecutive quarters of improvement
- Building the future Innovation
- Building the future Customers
- Where do we go from here

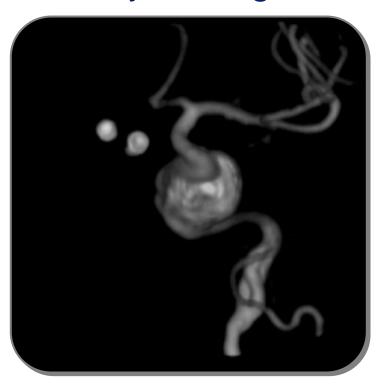


### X-ray – FD20 with large detector

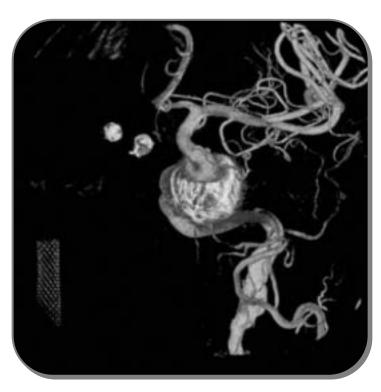


# Cardiovascular X-ray with 250 x finer details

5 years ago..



Now

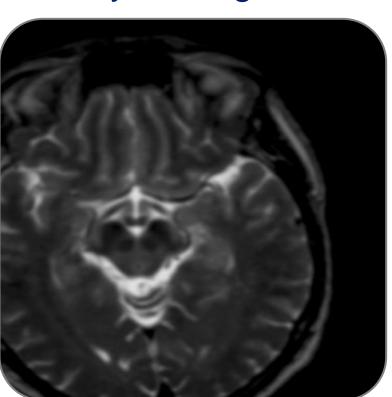


### MR – Achieva 3T

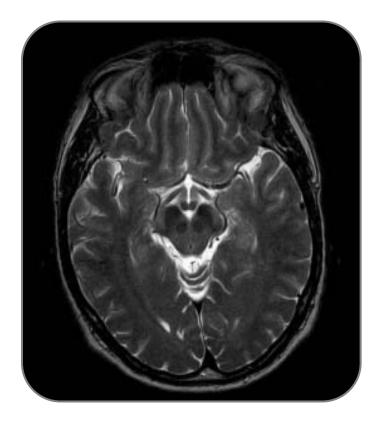


# MR with 15 x more specifity and scan speed

5 years ago..



Now

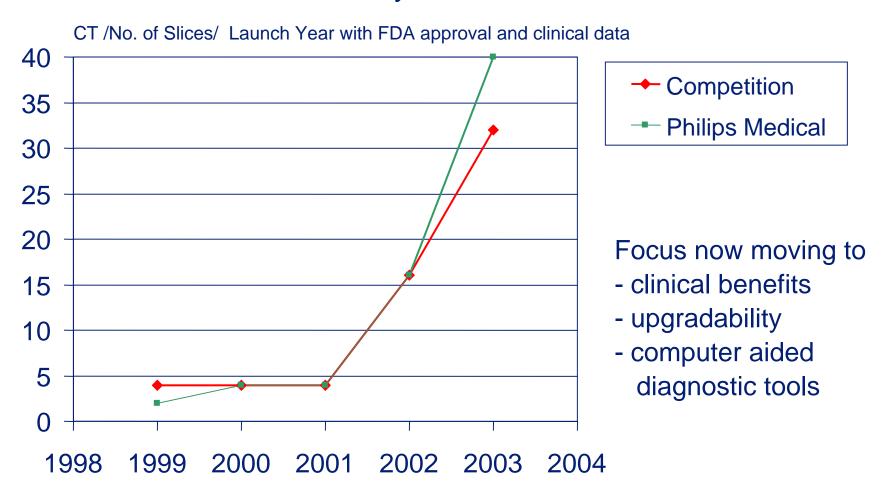


### CT – Brillance with up to 40 slices



### **CT Competitive Race**

from Follower to an Industry Leader



### CT with 35 x scan speed, 3X specificity

5 years ago...



Now 3D



### Ultrasound – iU22 with voice control



### Cardiac Ultrasound with 5 x Improvement in Signal to Noise and Scan Time

2 years ago...



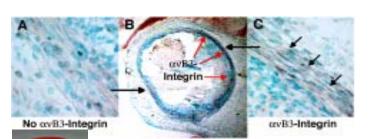
Now – Live 3D



### Nuclear Medicine PET-CT with 16-slice CT



### Progress in Molecular Imaging

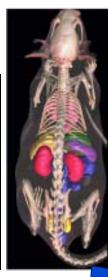


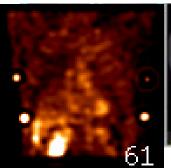


From agent discovery ..

...and Animal Imaging ...

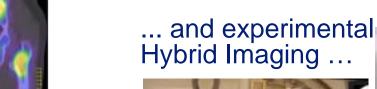




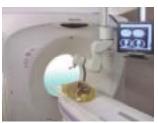


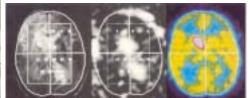


to expedite Clinical Molecular Imaging







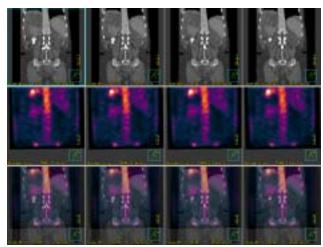


# Launching a new Molecular Imaging platform...

First open PET-CT

 Launching an unique SPECT-CT



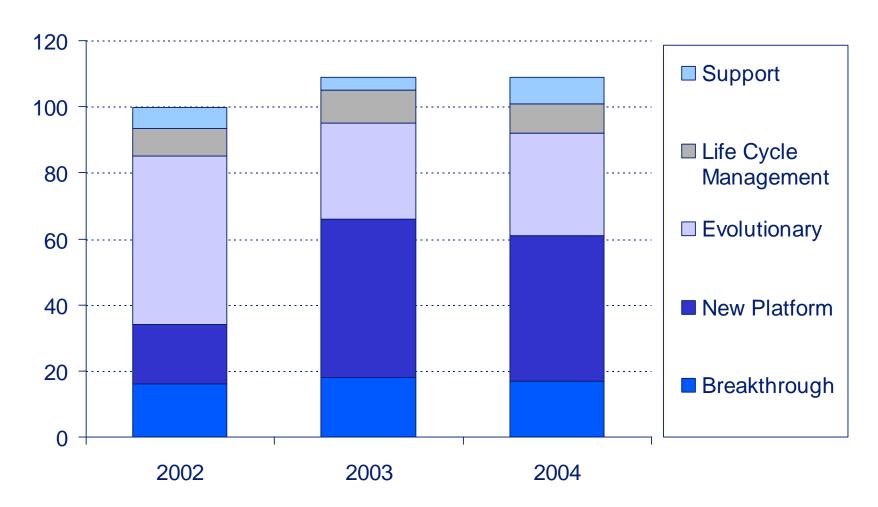




## ...To develop new Molecular Imaging agents with Top Academia and highly innovative start-ups

Stanford	CV / Oncology / Neuro	
Washington University	CV / Oncology	
Johns Hopkins	Oncology / CV / Neuro	
NIH/NCI	Oncology / CV	
U of Washington	Oncology / CV	
Sloan Kettering	Oncology	
MD Anderson	Oncology	
University of Bordeaux	Gene Therapy	
Kereos	CV / Oncology	
Theseus	Oncology / CV	
Cytogen	Image Optimization	

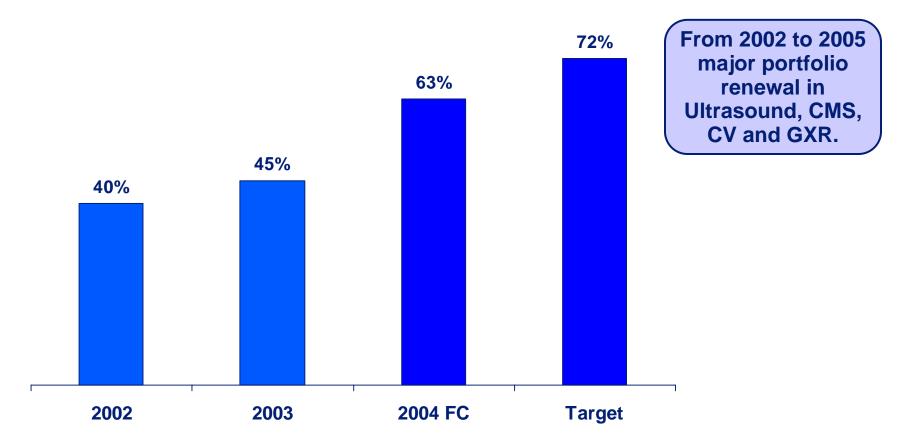
## PMS – Renewing Product Portfolio Total R&D investment, indexed. 2002 = 100





### PMS – Renewing Product Portfolio

% Revenues based on products < 2 yrs old



New product is defined as a product based on a new hardware platform or a product with a significant increased in functionality, or cost-per-function improvement

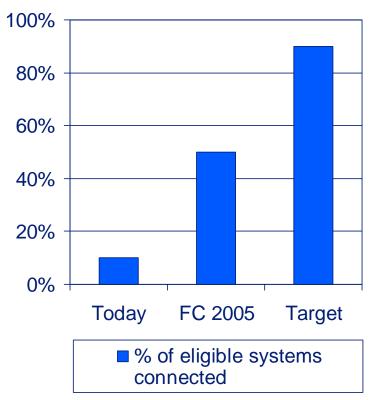


### Improving Customer Support

## **Bringing Customer Satisfaction** to the next level:

- Increase system uptime
- Reduce service delivery costs
- Platform for future value-added services

## Roll out of Remote Services Network



# Philips Medical Progress Report

- Seven consecutive quarters of improvement
- Building the future Innovation
- Building the future Customers
- Where do we go from here



North American Market is Segmented by Size, Profitability, and Market

Influence Strategic Business Hospitals greater than 125 beds and associated Imaging Centers Full-line Account Management

#### **Academic Medical Centers**

apx. 75 accounts

- Teaching Hospitals, Research Opportunities
- Reference sites Early Adopters

#### **Large IDN'S Commercial Customer**

apx. 350 accounts

- Non Teaching Integrated Administration
- Early Adopters Cash Cows of the Industry

#### **Zone and Regional Influence Accounts**

apx. 50 accounts

- Large Regional Influencers 1-3 Hospitals
- Early Adopters

### **New Construction Customers** market

apx. 7B annual

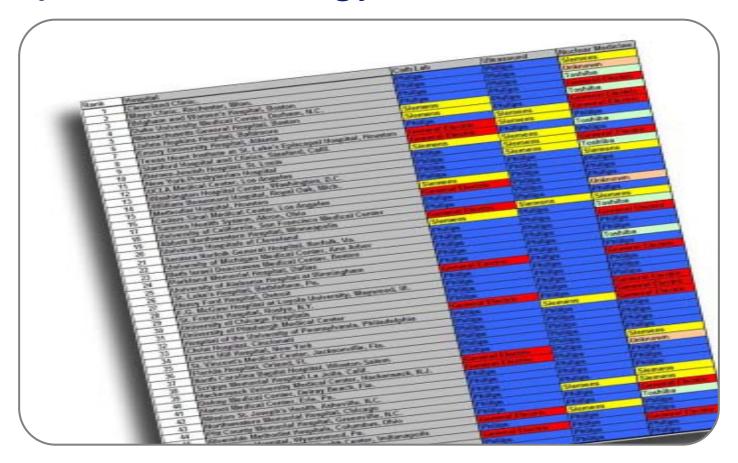
Specialty facilities or replacement,- Willing to work with a single vendor

Hospitals less than than 125 beds and unassociated Imaging Centers

Ledford Distribution Channel

The Strategic Business segment represents a significant opportunity for Philips N.A. to grow and establish critical relationships in this stable and profitable segment.

# >70% of the US top hospitals have Philips in Cardiology



Source: US News and World Report

# Philips Medical Progress Report

- Seven consecutive quarters of improvement
- Building the future Innovation
- Building the future Customers
- Where do we go from here



### Our Mission



To help improve people's lives by healthcare technology

### Our Vision:

"Healthcare without Boundaries"

### Remove barriers to the best care

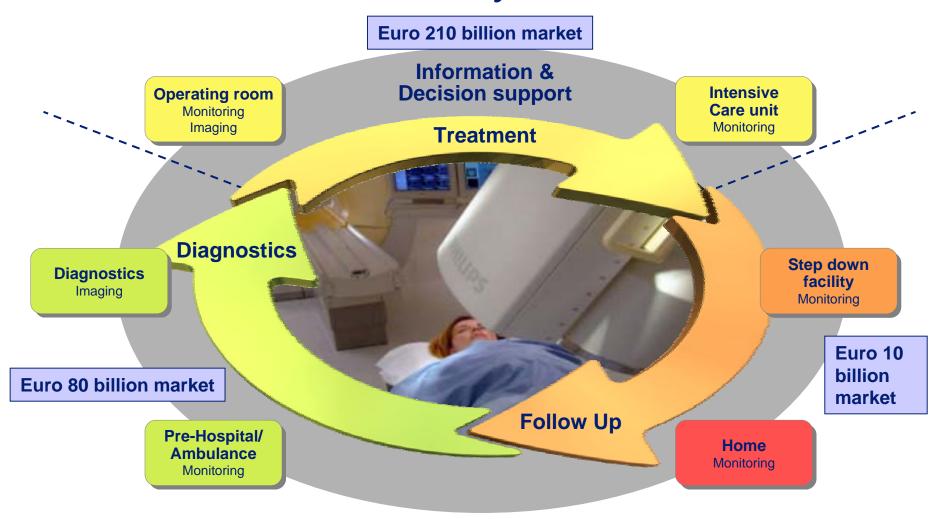
### Not having to:

- see the doctor to be seen
- wait for an ambulance to save a life
- be in the hospital to see the patient
- delay a decision waiting for information
- wait to be sick to be healed
- compromise Clinical Excellence to save costs





### Focus on the Care Cycle

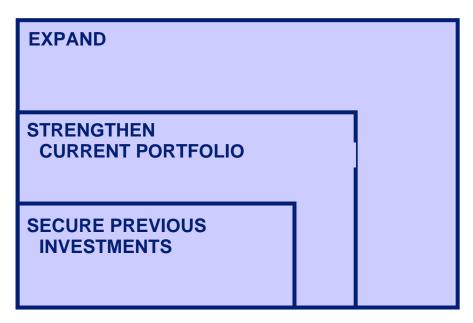


Market size for medical devices and equipment

### **PMS Strategic Priorities**

Secure Previous Investments

- Strengthen Current Portfolio
- Expand the Business



### Summary

- Seven consecutive quarters of improvement
  - financials, innovation, customer relationships & supply chain
- Will continue on this path to 14 % and beyond
  - significant & quantified opportunities still ahead
- Next step expansion is also a path
  - stay focused on improving care cycle
  - build on existing strengths of Medical and Philips
  - differentiate from competition

Deliver on commitment, focused on growth

