### HealthTech Opportunity

Frans van Houten CEO Royal Philips September 23, 2014





### Key takeaways

- We have strong businesses across the Health Continuum
  - Consumer Lifestyle businesses showing strong growth and margin improvement
  - PCCI<sup>1</sup> and HHS<sup>2</sup> continued leadership
  - Imaging Systems facing near term challenges
- Confirm Consumer Lifestyle and Healthcare
   2016 EBITA margin targets
- Combining our businesses to address Health Continuum will deliver higher growth and returns beyond 2016
  - Expanding our portfolio of End-to-End integrated solutions
  - Building on combined clinical and consumer capabilities
  - Integrating digital health data and platforms across the Health Continuum







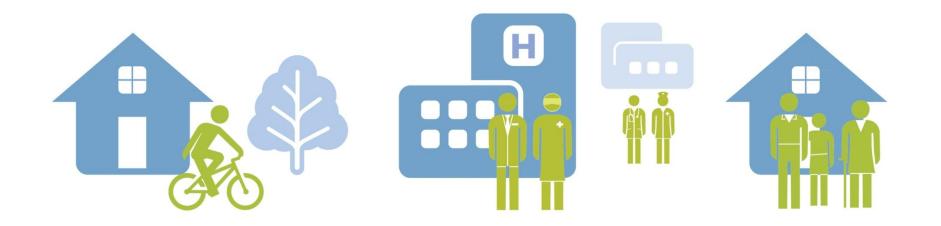




# The Health Continuum is a growing EUR 100+ billion market for Philips

Philips indicative addressable market 2013<sup>1</sup>

Healthy Living	Prevention	Diagnosis	Treatment	Recovery	Home Care	
EUR 30+ billion	EUR 10+ billion	EUR 20+ billion	EUR 10+ billion	EUR 5+ billion	EUR 5+ billion	
EUR 20+ billion (Clinical Informatics & Consulting)						

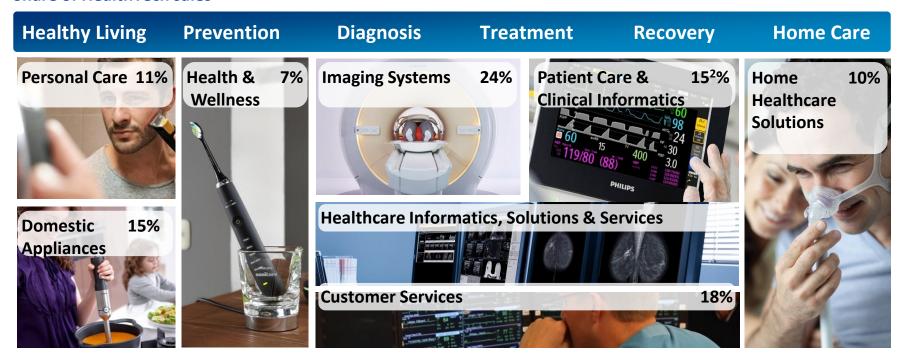


Mid-high single digit market growth



### Building the leader in HealthTech

#### Share of HealthTech sales1



Philips well-positioned to lead



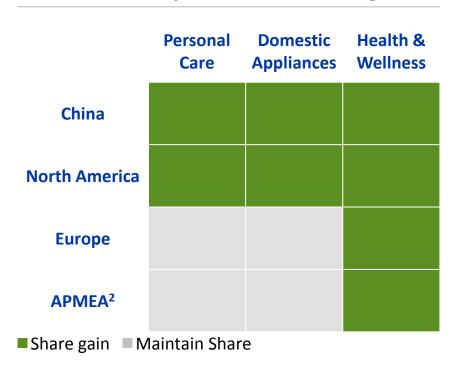
# Our CL businesses have strong positions on the Health Continuum

**Healthy Living Prevention Diagnosis Home Care Treatment** Recovery Electric Male #1 Oral Health Actively addressing Healthy Living and Prevention Grooming -Care -Leveraging global scale and local relevance Globally United States Market access in 100+ countries #1 Breast Leading consumer brand pumps -Low fat fryers China - Globally 250 million appliances sold into homes every year #1 Air - China Strong capabilities can be leveraged into Home Care



### Strong growth and profitability track record

#### Four consecutive years of market share gains<sup>1</sup>



10 quarters of 7–13% sales growth

#### **Consistent EBITA margin improvement**



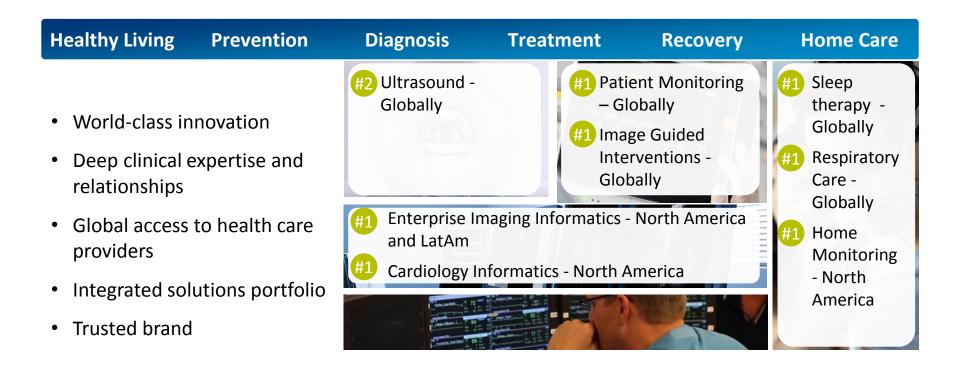
10 consecutive quarters of improvement



<sup>&</sup>lt;sup>1</sup> GfK, Nielsen, ZYK, MAT June 2014

<sup>&</sup>lt;sup>2</sup> APMEA: Asia Pacific, Middle East & Africa

# Our Healthcare businesses are also well positioned on the Health Continuum

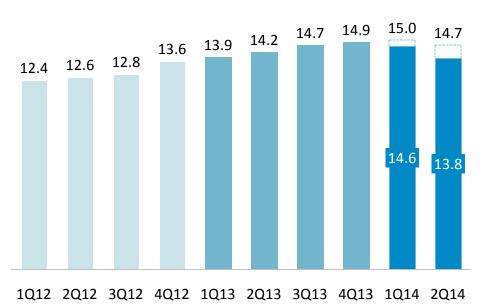




# Upward margin trajectory temporarily impacted by currency and Cleveland in 2014

#### **Ongoing EBITA margin improvement**

Adjusted EBITA<sup>1</sup> margin (%, rolling LTM)



- Continued operational improvements, e.g.:
  - Lean Market-to-Order process in India reduced order processing time by 54%
  - Magnetic Resonance End2End improved quality by 25%
- Introduced breakthrough innovations, e.g.:
  - Neurosuite interventional neuroradiology solution
  - VISIQ ultra mobile ultrasound
- Significant H1 2014 currency impact expected to decrease in H2

Cleveland impact



### HealthTech will deliver strong performance in 2016

#### **Key HealthTech performance drivers**

- Strong funnel of large scale projects
- New Go-to-Market model in North **America**
- Strong growth in consumer businesses
- Investing in **Growth Geographies**<sup>4</sup>
- **Strong innovation** pipeline
- **Accelerate! on track** and delivering
- **Collapsing group and sector** layers

### **Group financial targets 2016**

Group comparable sales growth	4 - 6% <sup>1</sup>	
Group reported EBITA margin	11 - 12%	
- Healthcare	16 - 17%²	
- Consumer Lifestyle	11 - 13%²	
<ul> <li>HealthTech</li> </ul>	<b>14</b> - <b>15.5</b> % <sup>2</sup>	
<ul> <li>Lighting Solutions</li> </ul>	9 - 11%²	
Group ROIC <sup>3</sup>	>14%	



<sup>&</sup>lt;sup>1</sup> Revised from previous target of 4-6% CAGR over 2014–2016

<sup>&</sup>lt;sup>2</sup> Excluding IG&S cost allocation

# Profitable growth in the Health Continuum driven by long-term megatrends: HealthTech space emerging

Aging - ~875 million people over 60 years old today<sup>1</sup>

Chronic disease - ~60% of total deaths<sup>2</sup>

Care delivery - Value based reimbursement

**Consumer engagement - Quantified self** 

### What are customers asking for

What we are really missing is an integrated approach [...]. We want the holistic view of the patient"

Head of Cardiology, Major Hospital, Spain

Remote patient monitoring does more than improve care coordination. It provides a tool for patients to actively engage in their own health"

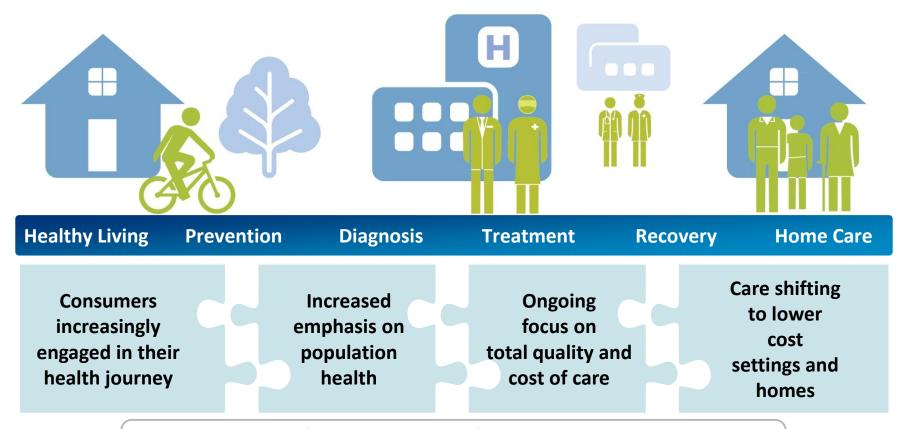
- SVP Operations, Major Hospital, U.S.A

Accountability for a population across time, across the continuum [...], that's a radically different construct."

- SVP, Large health insurance provider, U.S.A



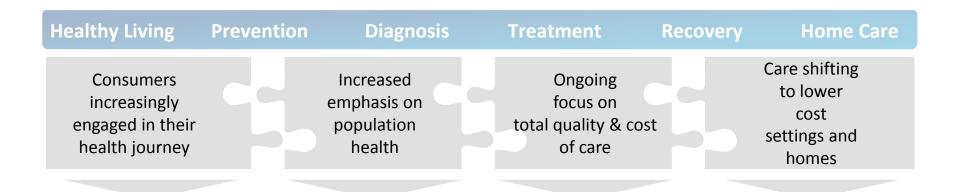
# HealthTech opportunity shaped by convergence between Healthcare and Consumer markets



Opportunities from intersection of consumer and clinical spaces
Customers expressing need for integrated solutions
Systems integration, connected devices, big data and analytics
Philips uniquely positioned with portfolio, insights and capabilities



### Opportunities emerging across the Health Continuum



### Success of online health portals



Hospitals launching online nutrition service



Hospitals leveraging workflow automation



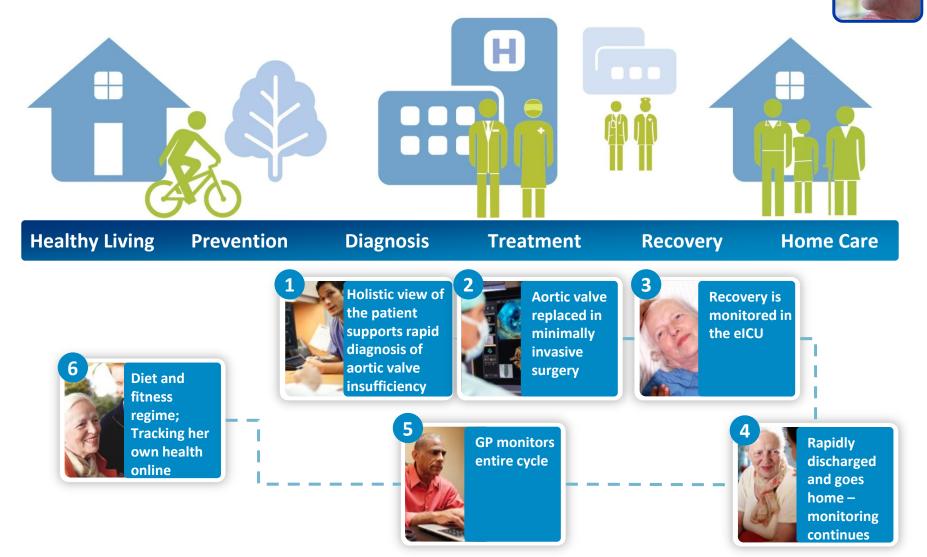
Hospitals offering Home
Care devices



Players across Health Continuum recognizing evolving needs
Propositions and landscape remain fragmented
Philips has positions of strength across these spaces



### Example of our HealthTech play





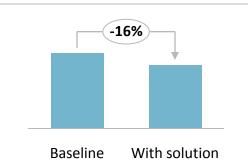
### Example of integrated approaches driving value – Telehealth in medical / surgical unit

#### Philps eAcute program at Banner Health

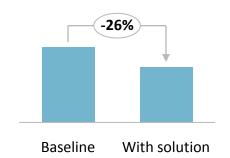
- Remote monitoring and clinical decision support
- Early detection of patient deterioration
- Central management and prioritization of patients



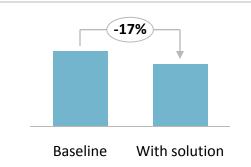
### Reduced the cost of care per case



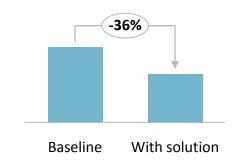
### Reduced death or discharge to hospice care



#### Reduced the length of stay



#### **Reduced patient falls**





# Philips strongly positioned with an integrated HealthTech approach

### **Key building blocks to capture the opportunity**

# Portfolio of connected consumer devices and propositions





Integration of digital health data across the Health Continuum

#### **Strong starting position**

- Broad installed base of personal health and medical, monitoring and measurement devices
- Broad channel access in home and clinical environments
- Strong relationships with critical eco-system participants
- Deep data stores insights into clinical and consumer needs
- Imaging, digital analytics and clinical decision support experience
- Trusted Philips brand



# Unrivalled access and insights across clinical and home setting

# 190 million patients

tracked with patient monitors last year

# 390 million imaging informatics studies

across 1200 hospitals

### 4 million+ people

sleep and breathe easier using our sleep aids

**Hundreds of thousands** of people tracking their health with ActiveLink®

### 250 million appliances

sold into homes each year

1,000,000

people monitored in their homes every day

100,000+

professionals supported with education

# 250+ clinical research

projects active



# We are already taking further tangible steps into this direction

### Building a cloud based Digital Health Platform to integrate data across the Health Continuum

 Patient-centric open platform enhancing patient and workflow



### Partnering across the eco-system to deliver landmark integrated solutions

- Singapore's first integrated Heart Failure Tele-health Program
- Partnership with I Changi and Eastern Health Alliance



### **Driving digital connected devices in consumer spaces**

- Connected air purifier, PainRelief
- Brush busters App for kids



### Leveraging marketing and sales capabilities across clinical and consumer spaces

- Consumer marketing for Sleep & Respiratory
- Clinical expertise in Oral Healthcare



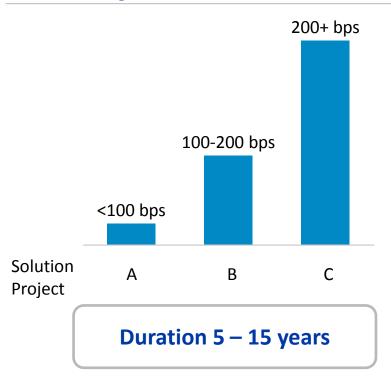
### Aligning management structure across an integrated portfolio

Integration of the relevant Sector and Group layers, enabling faster decision making



# Our integrated solution approach is margin accretive to our overall business

#### Solutions margin increase vs stand-alone sales model



- **Higher market share of equipment**, better ability to consider total lifetime value
- Higher percentage of services
- Additional consulting opportunities to advise on enterprise cost reduction
- Visibility and access to adjacent opportunities in products, IT integration, data analytics (SaaS)
- Significant potential to drive SG&A productivity



# This strategy creates clear value for customers and empowers employees









#### **Customers**

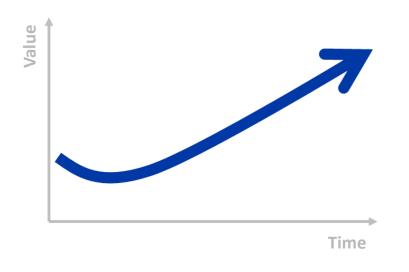
- Empower consumers/patients to take control of their own health
- Enable payers and providers to improve outcomes while managing overall cost
- Enable governments to increase access to high quality and affordable care
- Integrate data across the Health Continuum
- Single partner to work with

#### **Employees**

- Leaner, faster decision making
- More entrepreneurial culture
- Stronger in-market solutions capabilities
- Clearer focus on emerging needs along the Health Continuum
- Broader set of resources to meet customer needs
- Increased ability to make needed growth investments



# We will boost growth and profitability to 2016 and beyond



- Leverage consumer domain capabilities to expand our Home Care businesses
- Expand into adjacent revenue pools; systems, software, services
- Engage with care providers on Healthy Living,
   Prevention and Home Care
- Multi-year large scale partnerships with increasingly large system integration role
- Selected M&A opportunities
- Grow beyond commoditizing hardware through move from boxes to systems and services
- Focused investment proposition



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