

# System health check

**System performance optimization:** an essential component of Philips Software Evolution Services\*

During implementation, systems performance is usually at its peak optimization. But over time a number of events in the environment can create problematic performance gaps:

- Networks and IT systems changes
- Personnel changes
- Upgrades

And yet it is still essential that all components of the system are optimized and working together as if the system were new.

## Keep your performance optimized

System health checks from Philips keeps your systems optimized from installation through the network lifecycle, with periodic testing, troubleshooting, and optimization audits.

## Our approach

### 1. Baseline system assessment

- Comprehensive review of IT systems critical to Philips patient monitoring
- Ensure all Philips network and system requirements are met
- Verify installed Philips systems are properly configured and optimized

### 2. Post-install functional tests & verification

- Assess clinical staff satisfaction
- Performance testing
- Troubleshooting

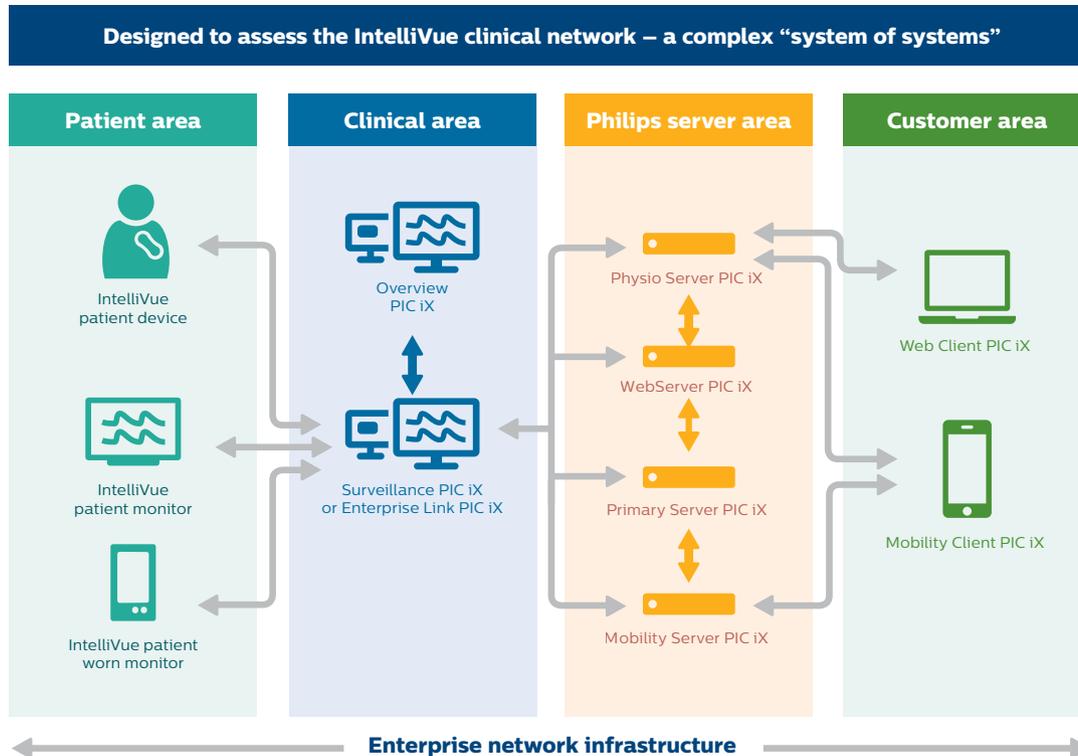
### 3. Health check report

- Final review
- Report delivery
- Recommendations
- Next steps/action plan

\*This offering is available to purchase as a stand alone service.

## Philips system health check

The system health check service is an annual advisory service to holistically assess the design and implementation of the Philips patient monitoring system within the customer's enterprise.



System health check goes beyond basic troubleshooting to an optimized patient-critical system within a regulated, converged and dynamic environment.

- The service is intended to be performed at least 6 months after installation “go-live”
- Our senior network engineers will verify that all the components of the system installation adhere to the specifications set forth in Philips documentation
- Best practices for performance and optimization are used during each system health check
- A detailed report on system status and recommendations is provided at the end of each system health check

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