

# Frequently Asked Questions

## Where can I buy Philips AquaClean water filters?

You can order your Philips AquaClean water filter directly from our Philips website: [www.philips.com/aquaclean](http://www.philips.com/aquaclean).

## In which machine type can the Philips AquaClean water filter be used?

Machines that are compatible to experience the descaling benefits will have an AquaClean sticker placed on the water tank. You need to descale the machine when the display tells you to.

## How do I know when to replace the Philips AquaClean water filter?

After a correct installation of the filter, the AquaClean water filter symbol appears on the display. This AquaClean icon will alert you when it is time to buy/order a new Philips AquaClean water filter and when to change it. Please descale your machine after replacing 8 filters or every 3 months (from installation).

## What makes the Philips AquaClean filter different from a Brita filter?

Compared to other filters on sale, the Philips AquaClean water filter is different because of its ion exchange technology, its patented water flow path, and its micro-porous filter. The micro-porous filter stops any small powder that could affect the performance of the machine which otherwise could even result in clogging of the circuits.



AquaClean Single Pack  
CA6903/10



AquaClean Double Pack  
CA6903/22



Find out more about Philips AquaClean water filters or order them directly from Philips by scanning the QR Code or visiting our website: [www.philips.com/AquaClean](http://www.philips.com/AquaClean)



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**PHILIPS**

Calc and water filter

AquaClean



Enjoy up to 5000\* cups without descaling

\*Based on 8 filters replacement as indicated by the machine. Actual numbers of cups depends on selected coffee varieties, rinsing and cleaning patterns.

PHILIPS CONSUMER LIFESTYLE	
Main Article Group	Espresso Accessories (D12)
Project name	CA6903_Aquaclean_Leaflet
SGS number	5191222
12-NC.NBR	
Masterdrawing	
Barcode No.	NONE
Size	BWR _____ Type _____
Operator(s)	jamie.appleby
VERSION No.	2
Date in	30/08/2017
Date amended	14-Sep-17
Cyan	<input type="checkbox"/>
Magenta	<input type="checkbox"/>
Yellow	<input type="checkbox"/>
Black	<input type="checkbox"/>
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<input type="checkbox"/> Barcode	<input type="checkbox"/> Hi-res Images
<input type="checkbox"/> Diecut	<input type="checkbox"/> Job Size
<b>Deliverables</b>	
<input type="checkbox"/> PDF 1.3	<input type="checkbox"/> Epson
<input type="checkbox"/> PDF 1.5	<input type="checkbox"/> Leapfile
<b>Approval</b>	
<input type="checkbox"/> QC Lithographer	SGS
<input type="checkbox"/> Product Manager	
<input type="checkbox"/> Project Manager	Hillette Huisman

The secret to a perfect cup of coffee lies in the quality of the pure water. **Pure and clean water** is the base for every delicious coffee drink.



With limescale      Without limescale

Tap water that is used to make coffee contains minerals and can range from soft (<8.4 dH) to hard (>14 dH) depending on the area. The harder the water the faster limescale will build up in your machine and affect your coffee taste.

When water is heated in your coffee maker, calcium and magnesium break down and form limescale. The build-up of limescale over time will reduce boiler capacity, create heating problems and eventually cause blockages. Regular decalcification of your machine is necessary to enjoy a long lasting machine and a delicious coffee. When it's time to descale please use Philips descaler CA6700 only. Under no circumstances should you use a descaler based on sulfuric acid, hydrochloric acid, sulfamic or acetic acid (vinegar) as this may damage the water circuit in your machine and not dissolve the limescale properly.

# AquaClean for a purer coffee experience



AquaClean



AquaClean ION exchange technology. The AquaClean ION exchange technology modifies the interaction between calcium and other substances in the water to prevent limescale buildup.



Patented water flow. A longer water path ensures deeper purification.



Micro-Porous filter. The micro porous filter prevents even the smallest impurities from contaminating the water.



Only use Philips consumables to make sure your machine runs smoothly for longer. Philips consumables are the only recommended consumables for Philips and Saeco machines. To find out if AquaClean fits your machine please check [www.philips.com/AquaClean](http://www.philips.com/AquaClean).

The Philips AquaClean water filter has a unique technology that slows down limescale buildup to allow you to enjoy a fresh cup of coffee everyday. Almost all tap waters contain chloride and sulfate ions. Water containing these substances is likely to have a characteristic taste.

The Philips AquaClean water filter uses a special filtration process that absorbs and filters contaminants such as chlorine more efficiently. This results in perfectly clean and pure water for your favorite coffee drink.