



PerformanceBridge is something that the Radiology departments should use. Which means that the dashboard we are using is extremely relevant to identify outliers, trends or items that should be improved to obtain a higher quality adequacy of our exams for the benefit of the patients.”

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Results are specific to the institution where they were obtained and may not reflect the results achievable at other institutions.

La Fe Hospital Valencia

The challenge

Continuously improve departmental performance to help more patients in resource-bound institution.

Our objective

Identifying gaps and inefficiencies in CT workflow and protocol usage through data analysis. Creating a stable environment where there is room for flexibility, while improving patient satisfaction.

Method

Standardize the CT protocol library and CT equipment workflows to minimize variability and allow flexible use of available resources. Measuring patient satisfaction through surveys, while implementing the resolutions.

Outcome

Rarely used and duplicate CT protocols will be clearly identified and re-based against standardized protocol library. Implemented standard CT room workflows will help staff deliver same quality of care and experience to patients.

Impact

Envision to improve flexibility of room and staff use, with reduced variability in departmental KPIs and increased patient satisfaction.