



Entertainment Lighting Support Contacts

Global Technical Support Hotline +1 214 647 7880 24 hours a day 7 days a week
or via email entertainment.service@philips.com

If you require information on **product availability or current orders** please contact our customer service team in Holland on +31 543 542 513 or email entertainment.europe@philips.com

Should you have a **warranty case** relating to the Philips Selecon, Philips Strand Lighting, Philips Vari-Lite or Showline portfolio please email Leon.Veneman@philips.com

GLOBAL Support Specialists

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Philips Entertainment Group Europe
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Email: entertainment.europe@philips.com

Please contact the team in Winterswijk for enquires on stock levels, lead times, current orders, shipments, warranty/RMA and also accounting related matters.

New Zealand / Australia Support Specialist

Phil Sargent

Product Manager

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Email: phil.sargent@philips.com

WARRANTY/RMA or Spare Parts

Please contact Leon Veneman if you have a warranty claim/ Return and wish to start the RMA procedure.

Please also visit <http://www.strandlighting.com/service/strand-lighting-support/> to obtain help on what information you will need to deal with your warranty claims/returns, and also to download the Non Conformance Report Form required during this process. Alternatively contact Leon directly who will be able to supply these for you.

If you require service support please use the technical support contacts below or send an email to: **Global Service Team:** entertainment.service@philips.com