

## **Warranty Declaration: Philips Cinema Xenon Lamps**

Effective November 10, 2017

### **1. Covered Products**

This warranty applies to all Philips brand cinema xenon lamps listed in Section 5 and sold by Lighting Technologies International LLC, a Delaware limited liability company ("LTI") or its authorized representatives.

### **2. Warranty**

Philips brand cinema xenon lamps manufactured by and sold by LTI or its authorized representatives are subject to a limited warranty of LTI as set forth in this declaration. LTI shall be solely responsible for the performance of these products and claims under the limited warranty set forth herein.

The Philips brand cinema xenon lamps listed in Section 5 are covered by a limited warranty against failure due to defects in workmanship or material. If a lamp is found to be defective during the warranty hours of operation listed in Section 5, LTI will replace it with a new lamp at no charge or offer a 100% credit.

A lamp is considered defective if, during the warranty hours of operation, the light output decreases to less than 50% of the initial value, the lamp exhibits unacceptable flicker as defined by voltage variation exceeding 1.2 volts (peak-to-peak) over a two minute period, or the lamp fails to ignite.

In the event of a lamp rupture deemed by LTI to be caused by a defective lamp and which occurs during the warranty period, LTI will reimburse the cost of damaged reflector(s) and/or associated optical components (an invoice copy will be required to support this claim). LTI reserves the right to inspect the projector in which the lamp was operated.

### **3. Warranty Claim Procedure**

To file a claim, please inform the dealer or reseller from whom you purchased the lamp and send them the following as soon as possible:

- a. Completed warranty form. Use the form included in the lamp box or, if missing, use the one attached to this document.
- b. Five (5) digital photographs of the defective lamp showing:
  1. Entire lamp, clearly showing the serial number
  2. Anode (large electrode), showing the anode face
  3. Cathode (small electrode), showing the cathode tip
  4. Anode ferrule (metal connector)
  5. Cathode ferrule (metal connector)
- c. In case of lamp rupture, please provide two photographs, one showing all the lamp parts with the serial number clearly visible, and one showing the damage to the reflector.

Once this information has been received, you will be contacted regarding whether or not to return the lamp for further evaluation or whether additional information is required to process your claim. If LTI requests that the defective lamp be returned, you will receive shipping instructions.

### **4. Limitations**

This limited warranty provided by LTI does not cover the following:

- a. Damage to the lamp which occurred during shipment. If the lamp is damaged in shipment, the claim must be filed immediately with the carrier.
- b. Damage to the lamp if shipped in unapproved packaging by the dealer or reseller.

- c. Lamp failure caused by operating the lamp at higher than rated voltage and current, operation with improper cooling leading to overheating, operation in a malfunctioning or poorly maintained projector or operation in the wrong projector.
- d. Failures caused by improper installation, mishandling or abuse.

In the event of a warranty dispute, the final decision rests solely with LTI.

**NOTWITHSTANDING ANYTHING CONTAINED IN THIS DECLARATION TO THE CONTRARY, LTI SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF A PROJECTOR, INCONVENIENCE, LOST PROFITS, OR ANY OTHER DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY DIRECT, SPECIAL INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR PERFORMANCE OF THE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THE LIMITED WARRANTY SET FORTH HEREIN, EVEN IF LTI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE LIMITED WARRANTY AND REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER STATUTORY, EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND ALL WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OR TRADE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE LIMITED WARRANTY SET FORTH IN THIS DECLARATION.**

### 5. Warranty Hours per Lamp Model

Lamp Model Number	Warranty Hours
XDC 1200B	3000
XDC 2000B	2400
XDC 2000BL	3200
XDC 2200B	1500
XDC 3000B	1500
XDC 3000BL	1700
XDC 3001B	1500
XDC 4000B	1100
XDC 4000BL	1300
XDC 4500B	1000
XDC 4500BL	1300
XDC 6000B	600
XDC 6000BL	800
XDC 6500B	500
XDC 6500BI	700
XDC 6500BL	700
XDC 1400C	3000
XDC 1600C	3000
XDC 1800C	1750
XDC 2000C	2400
XDC 2000CL	3200
XDC 2001C	1100
XDC 2100C	1000
XDC 3000C	1500
XDC 3000CL	1900
XDC 3001C	1000
XDC 4500C	1000

Lamp Model Number	Warranty Hours
XDC 4500CL	1300
XDC 6000C	600
XDC 6000CL	800
XDC 1200N	3000
XDC 2000N	2500
XDC 2000NL	3000
XDC 3000N	1500
XDC 3000NL	1800
XDC 4000N	650
XDC 4000NL	900
XDC 4001N	1500
XDC 4002N	1000
XDC 4500N	900
XDC 4500NL	1300
XDC 6000N	600
XDC 6000NL	900
XDC 7000N	300
XDC 2000S	2400
XDC 3000S	1000
XDC 4200S	700
XDC 4200SL	850
XDC 3000TA	1500
XDC 4500TA	1000
XDC 4500TAL	1300
XDC 6000TA	600
XDC 6000TAL	800
XDC 6500TA	500
XDC 6500TAL	700

**Note: Philips is a registered trademark of Koninklijke Philips N.V. and is used under license.**

## Warranty Claim Form

Lamp model	
Serial number	
Your name	
Your e-mail address	
Cinema name	
Screen or house number	
Cinema address	
Phone number	
Description of problem	
Date of problem	
Projector model	
Lamp hours	
Power setting	
Current setting	