



Phoenix Children's Hospital

The challenge

How do we minimize the inefficiency associated with repeat scans?

Our objective

Drive standardization of imaging protocols and ensure consistency in protocol usage by all operators across the organization.

Method

Analyzed all imaging protocols; identified redundancies in the protocol exam cards and inconsistencies in their usage.

Outcome

Simplified and standardized imaging protocol worklist by removing 60 unused or redundant exam cards. Introduced a process to ensure consistent use of the exam cards by all operators.

Impact

Reduction in repeat scans of 7% points; Reduction in change-over time of 20+ minutes, leading to improved patient and staff experience.

"Philips PerformanceBridge has helped us reduce the number of protocols on the protocol list, thus freeing up space on the console, saving technologists time when searching for a protocol to be performed, reducing the risk of them selecting a wrong protocol, standardizing the department."

Matt Eslinger, Lead MRI Technologist Phoenix Children's Hospital

Results are specific to the institution where they were obtained and may not reflect the results achievable at other institutions.