

## Warranty policy for Components - Fluo

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This document sets forth the warranty policy of the Philips (sales) organization from which you purchase (“Purchaser”) your Components (hereinafter: “Philips”). This policy is applicable only to Philips branded Components (hereinafter “Products”) purchased as from October 1st, 2010 within Asia Pacific.

**This warranty policy is subject to the provisions as set forth herein and is subject to the terms and conditions as provided on the Philips website (hereinafter: “Warranty Terms and Conditions”).**

This warranty policy only applies if referred to in a sales agreement between Philips and the Purchaser and will replace the standard warranty clause provided in the Philips general terms and conditions of sale.

Request for **extended warranty** or **services** can be issued to local Philips contact.

### **A. Special conditions**

- Warranty applies to all products installed from October 1, 2010 onwards. Project prior to this date will be evaluated case by case;
- The warranty period starts on the date of installation, subject to maximum 6 months after date of manufacture ;
- The warranty period is based on a burning behavior of maximum 4000 hours per year ; and switching cycles in accordance with IEC norms ;
- Product is used in accordance with Philips specifications and application guidelines ;
- System warranty applies only when using compatible and newly installed Philips drivers (as in datasheets and applications notes).

### **B. The warranty policy is subject to attached terms and conditions.**

Non-Exhaustive Summary below,

- This warranty is valid only for products sold in Asia Pacific. In other regions, other conditions may apply.
- The Products have been properly installed and operated in accordance with the manufacturer’s instructions and guidelines.
- Adequate records of operating history are kept and available for inspection by Philips.
- A Philips representative will have access to the defective Products. If the Products or other parts become suspect, the representative shall have the right to invite other manufacturers’ representatives to evaluate the lighting systems.
- Proof of purchase for the Products is available for inspection by Philips.
- Labor costs for (de)-installation of the Products are not covered under this warranty.

### C. Warranty period

Subject to the provisions as set forth in the Warranty Terms and Conditions and as set forth hereunder, Purchaser receives the warranty for the applicable period, as described in table 1 hereunder.

Table 1: Overview of Component/System Warranty on Fluo

Technology	Component / System	Standard Warranty Period	Extended Warranty Period
Fluo	<b>Single Component</b>		
	Lamps CFLi	1 yr	NA
	Lamps TL	1 yr	NA
	Lamps CFLni	1 yr	NA
	Driver EB-C	2 yrs	NA
	Driver HF-S II	2 yrs	3 years
	Driver HF-P III	3 yrs	5 years
	Controls Dynalyte	2 years	NA
	Controls OccuSwitch, OccuPlus & Actilume	3 years	NA
	<b>Component in Philips System</b>		
	T5 Essential + EBC	2 years	NA
	Master TL + appropriate Philips drivers	3 years	NA
	Master TLD Xtra/Xtreme + HFP Xtreme Driver	8 years	NA
	Actilume Controls + appropriate Philips electronics driver	3 years	NA

- Please refer to product data-sheets or application note
- Extended warranty period is inclusive of standard warranty period
- Warranty on eFluo does not apply to India