

Warranty policy for HID Lamps

This document sets forth the warranty policy of the Philips (sales) organization from which you purchase (“Purchaser”) your Components (hereinafter: “Philips”). This policy is applicable only to Philips branded Components (hereinafter “Products”) purchased as from October 1st, 2010 within Asia Pacific.

This warranty policy is subject to the provisions as set forth herein and is subject to the terms and conditions as provided on the Philips website (hereinafter: “Warranty Terms and Conditions”).

This warranty policy only applies if referred to in a sales agreement between Philips and the Purchaser and will replace the standard warranty clause provided in the Philips general terms and conditions of sale.

Request for **extended warranty** or **services** can be issued to local Philips contact.

A. Special conditions

- Warranty applies to all products installed from October 1, 2010 onwards. Project prior to this date will be evaluated case by case;
- The warranty period starts on the date of installation, subject to maximum 6 months after date of manufacture ;
- The warranty period is based on a burning behavior of maximum 4000 hours per year ; and switching cycles in accordance with IEC norms ;
- Product is used in accordance with Philips specifications and application guidelines ;
- System warranty applies only when using compatible and newly installed Philips drivers (as in datasheets and application notes).

B. The warranty policy is subject to attached terms and conditions.

Non-Exhaustive Summary below,

- This warranty is valid only for products sold in Asia Pacific. In other regions, other conditions may apply.
- The Products have been properly installed and operated in accordance with the manufacturer’s instructions and guidelines.
- Adequate records of operating history are kept and available for inspection by Philips.
- A Philips representative will have access to the defective Products. If the Products or other parts become suspect, the representative shall have the right to invite other manufacturers’ representatives to evaluate the lighting systems.
- Proof of purchase for the Products is available for inspection by Philips.
- Labor costs for (de)-installation of the Products are not covered under this warranty.

C. Warranty period

Subject to the provisions as set forth in the Warranty Terms and Conditions and as set forth hereunder, Purchaser receives the warranty for the applicable period, as described in table 1 hereunder.

Table 1: Overview of Component/System Warranty on HID Lamps

Product	Single Component	Used with Philips gears
CDM Elite, T and TC Types	1 yr	2 yr ^a
CDM Elite, Reflector Types	1 yr	1.5 yr ^a
SON APIA Hg Free & Xtra	1 yr	2 yr
CosmoPolis CPO-T White 90W/140W 728 (Cosmowhite)	1 yr	2 yr ^b
CosmoPolis CPO-T White Xtra 45/60W	1 yr	3 yr ^b
UV Lamps	1.5 yr ^c	
Sports Lamps (MHN)	1 yr ^d	
Other Lamps (not including cinema range)	1 yr	-

Remarks:

a: OEM only and only operated with Philips gears

b: Only operated horizontally and with Philips or Philips approved gears

c: Max annual burning hours is 75% of specified useful life

d: Max annual burning hours is 500 hrs