

The MultiOne Configurator

Getting started : how to get The User Software Key installed

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PHILIPS

MultiOne Configurator – User Software Key

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MultiOne Configurator

Introduction to User Software Key

Why a  :

PROTECTION

- All users are registered
- OEM customers can create their feature files as before

QUALITY

- Traceability users
- Support on quality issues
- Automatic upgrading (if selected)

INFORMATION

- Pro-active information on improvements
- Involvement in next developments on technology and software

MultiOne Configurator

Introduction to User Software Key



Basics:

1 PC -> 1 key

1 requester -> multiple PC's -> multiple keys

Each key is for FREE

PC -> on-line or off line use (different procedure)

Exist of a unique code with 28 characters like :
XXXX-XXXX-XXXX-XXXX-XXXX-XXXX-XXXX

Used to recognize the use of **MultiOne Engineering Software** ->
creation of feature files

MultiOne Configurator

Introduction to User Software Key

Software available
on the website

Starting from :
MultiOne Engineering 2.7



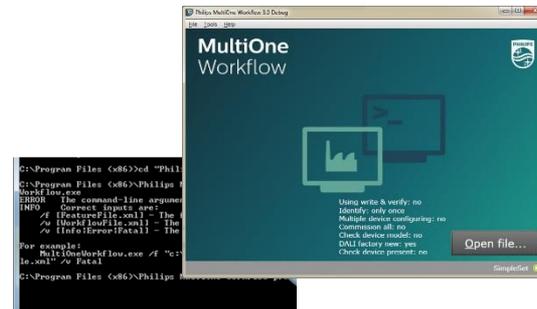
Need for :



Request via form on website

Software available
on the website

MultiOne Workflow x.x



No need for :



No disturbance in the production environment

MultiOne Configurator

Requirements



Minimum system requirements:

- PC or laptop with Microsoft Windows 7, Windows 8, Windows 8.1 or Windows 10
- USB 2.0 or 3.0 ports (with enough power) to communicate with :
 - o Two free USB 2.0 ports for use with USB2DALI interface
 - o One free USB 2.0 port for use with USB2ZigBee interface
 - o One free USB 2.0 port for use with SimpleSet® interface
- At least 45 MB of free disk space

2 Scenario's of the system – **on line of off line working system:**

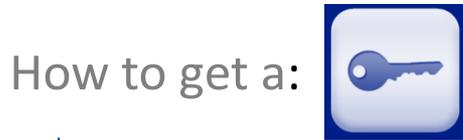
Scenario I : The system must be connected to the internet upon first usage in order to automatic activate the new way of working with the User Software Key.*

Scenario II: The system is not connected to internet, the customer needs to inform us and add 2 extra steps (file sharing) to the procedure.

* On a regular base (6 month) this system needs to be connected to the internet, or continuous connected, to stay active.

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Request an User Software Key



1
REQUEST

Via request form on website

See link : <http://www.lighting.philips.co.uk/oem-emea/products/philips-multione-configurator/multione-configurator-form.html>

2
CREATE

Automatic creation within a period of 1 day (average 10 minutes)

3
REGISTER

Key returned * directly to requested mail address (can be more then one based on the request) with instruction to install (scenario I)
Information of customer in customer database

* Key not received ? Please check your mail address in the request form, look if the return ed mail is not in your SPAM, check if it is possible that the firewall of the company is blocking the info.

4
USE

Input in MultiOne Engineering
By user (Activated)

HELP to de-activated -
By Philips - via local
contact



MultiOne Configurator

Request a key

Philips MultiOne Configurator

A smart system that enables configuration of the different functions in multiple lighting devices.

The Philips MultiOne configurator is an universal, flexible tool, consisting of help and software that can be used to configure all programmable Philips devices. Clients have become more intelligent. More control options are now being integrated into the drivers and late stage configuring is therefore a necessity to limit complexity. The Philips MultiOne Configurator is the most flexible tool to program a Luminaire, test it, configure it automatically in production, read out its status, do a quality analysis and upgrade it in the field.



[Download product leaflet](#)



Before installing the MultiOne Engineering, be sure that you have already a User Software Key activated on your PC or laptop. If not, you can request this User Software Key via this link or via your local sales department. After receiving this key, you will be able to access this new software upgrade. If you had already a User Software Key, no key needs to be requested. The first Engineering version with key was MultiOne Engineering 2.7.

Configuration tool



MultiOne DALI interface

[Find out more >](#)

MultiOne Zigbee interface

[Find out more >](#)

MultiOne SimpleSet interface

[Find out more >](#)

Configuration software (FREE DOWNLOAD)



MultiOne Engineering 3.0

[Download now >](#)



MultiOne Workflow 3.0

[Download now >](#)

Documentation

[MultiOne Leaflet >](#)

[Supported Device List >](#)

[Release Notes >](#)

Getting Started with:

[MultiOne >](#)

[Upgrading MultiOne >](#)

[User Software Key >](#)

[Workflow >](#)

[SimpleSet >](#)

User Manuals

[Engineering >](#)

[Workflow >](#)

Philips MultiOne Configurator



When you make use of the MultiOne Engineering, starting from version 2.7, you need to have a Software access key to run the program. You need 1 MultiOne User Software Key for 1 system (Laptop, PC). This key is free. You can request one key via this site (or via contact with your local sales representative) Fill in your information in the box below and press SUBMIT. It takes average 5 working days to get the key. It is important to fill in the mail addresses of the user (who need to have the key). It will help us in better supporting you and also inform you on future developments.

[Download product leaflet >](#)

Requester Information

Items marked with an asterisk (*) are required.

* First Name

* Last Name

* Company

* Country

* Address

* Email Address

Request of keys - Email Address only

* Key1 - To:

Key2 - To:

Key3 - To:

Key4 - To:

Key5 - To:

Key6 - To:

Key7 - To:

Key8 - To:

Key9 - To:

Key10 - To:

Remarks

Comment:

I would like to receive electronic messages with news, products and promotions from Philips. *

Yes No

I accept the Philips Terms of use and Privacy policy.

MultiOne Configurator

Request a key – request form

Requester Information

Items marked with an asterisk (*) are required.

* First Name	<input type="text"/>
* Last Name	<input type="text"/>
* Company	<input type="text"/>
* Country	<input type="text" value="Please select"/>
* Address	<input type="text"/>
* Email Address	<input type="text"/>

Basic information of the company
Requester of these keys

Request of keys - Email Address only

* Key1 - To	<input type="text"/>
Key2 - To	<input type="text"/>
Key3 - To	<input type="text"/>
Key4 - To	<input type="text"/>
Key5 - To	<input type="text"/>
Key6 - To	<input type="text"/>
Key7 - To	<input type="text"/>
Key8 - To	<input type="text"/>
Key9 - To	<input type="text"/>
Key10 - To	<input type="text"/>

Each request has the possibility of
requesting max 10 keys.
Each mail-address must be correct = receiver
of an user software key (linked to this mail
address)

Remarks

Comment	<input type="text"/>
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I would like to receive electronic messages
with news, products and promotions from
Philips. *

Yes No

I accept the Philips Terms of use and
Privacy policy *

Possibility for remarks/ questions

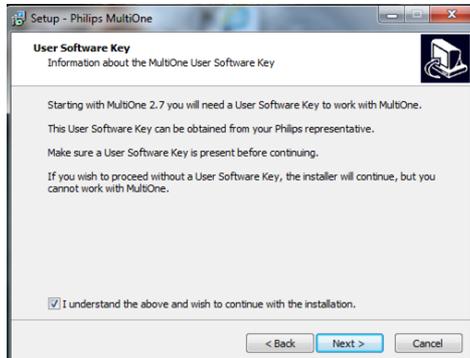
Submit -> request is send to the system



MultiOne Configurator

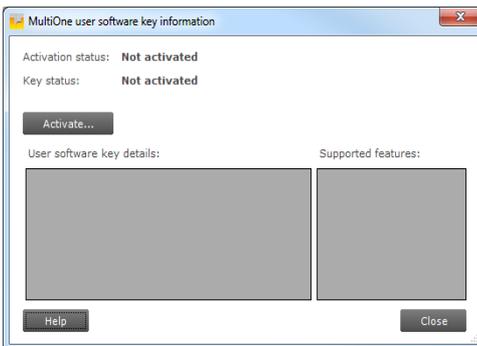
Use the key - (on line)

ON LINE



Download MultiOne Engineering x.x

Starting MultiOne for the first time, the first window that appears is a warning about the **MultiOne user software key**

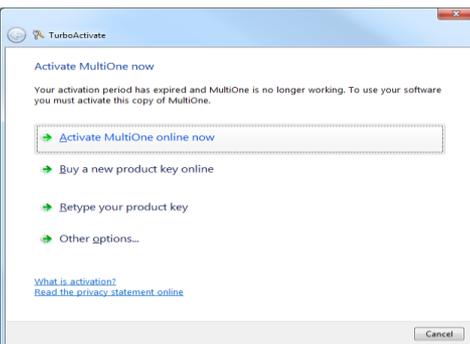


MultiOne User Software Key (on line)

Activate	Activation of the User Software Key (must be on line)
Help	Shows the User Manual
Activate MultiOne online now	Select and follow the instructions.

Activate Menu MultiOne Engineering x.x (on line)

Activate MultiOne online now :	-> see next page
Buy a new product key online:	= link to the MultiOne website
Retype your product key:	= used to switch to a different USK
Other options:	= select to start the offline activation



MultiOne Configurator

Use the key - (on line)

ON LINE

Type your product key

The product key can be found in an email we sent you. Activation will register the product key to this computer.

The product key looks like this:
PRODUCT KEY: XXXX-XXXX-XXXX-XXXX-XXXX-XXXX-XXXX

Product Key:

[What is activation?](#)
[Read the privacy statement online](#)

Next Cancel

MultiOne user software key information

Activation status: **Activated**
Key status: **OK**

De-activate...

User software key details:

Profile	Engineering
Key	XXXXXXXXXXXXXXXXXXXXXXXXXXXX
12NC	913700362103

Supported features:

1-10V min dim level
Actlume
Active Cooling
Adjustable Light Output
Adjustable Output Cur...

Help Start MultiOne

Philips MultiOne 2.10 Debug application mode selector

MultiOne

Application mode

- All
- Commands
- Features
- Query
- Diagnostics
- Scheduler
- Data containers
- Sniffer
- Single device programming

Recent documents

Getting started...
User manual...

Remember my choice and don't show this screen again
You can always go back to this screen by clicking View -> Application Mode Selector

MultiOne User Software Key

Activate	After selecting "Activate your User Software Key now" Copy the received code on this site
Next	Select next
Finish	Select finish after "Activation was successful"

MultiOne User Software Key

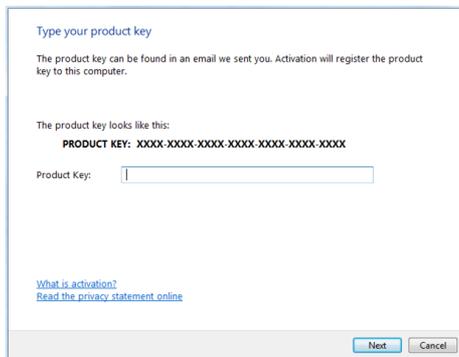
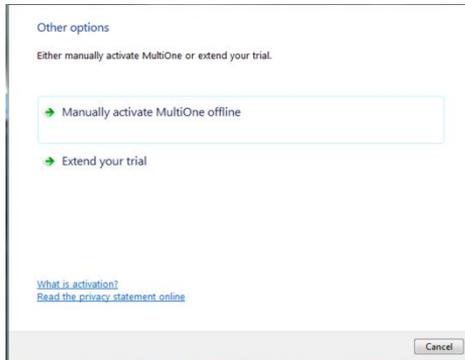
Start MultiOne	After activation of the key, start the software
Info	User software Key details available, if needed

- When changing to another PC , de-activate the key and restart the activation via previous menu
- De-activation is also possible via Philips, on request

MultiOne Configurator

Use the key - (off line)

OFF LINE



MultiOne User Software Key (off line)

Other options	After selecting : select Manual activate MultiOne offline
Key	Copy the received code on this site
Next	Select next
Save file	Save the Activation Request file -> Mail this file to linda.janssens@philips.com Creation of Activation Respons file @ Philips Returns of Response file to customer
Open file	Open response file Activation successful Press finish

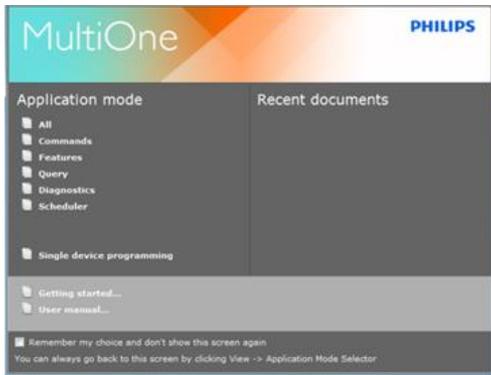
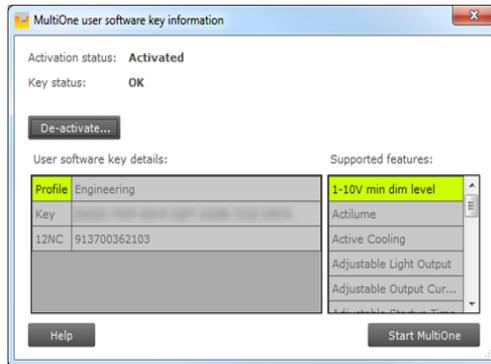


Activation Request file

Activation Response file

MultiOne Configurator

Use the key - (off line)



MultiOne User Software Key (off line)

Start MultiOne	After activation of the key, start the software
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Info	User software Key details available, if needed
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MultiOne Configurator

More information

Attention points:

- On line Activated Keys stays active as long as you want
- Firewalls at the organization can cause disturbance of internet connection and cause error codes (linked to the user software key activation)
A possible solution is to activate the key via the off line procedure

- Most important error codes

3	Invalid product key
4	Key needs to be activated.
5	Connection to the server failed.
10	The activation has expired

- Downloading the next version of software has no influence on the key and the activation
- Requesting an extra key is possible but always with a clear mail address of the user via the request form
- Issues or others need to be discussed with you local contact