

# The MultiOne Configurator

*Integration of The User Software Key*

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**EXTERNAL COMMUNICATION**

**PHILIPS**

# MultiOne Configurator – User Software Key

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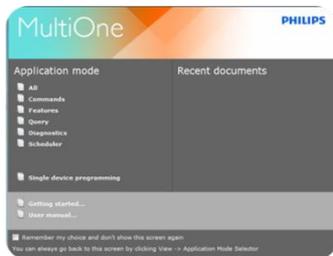


# MultiOne Configurator

*Start point: New release MultiOne Software in week4/2015*

Software available  
on the website

## MultiOne Engineering 2.7



Need for :



Contact:

- Local sales department
- Request form on website

Software available on request  
via your local contact

## MultiOne Basic 2.7



Software available  
on the website

## MultiOne Workflow 2.0



# MultiOne Configurator

## Requirements



Minimum system requirements: (identical as previous)

- PC or laptop with Microsoft Windows XP SP3, Windows 7, Windows 8 or 8.1
- USB 2.0 ports:
  - o Two free USB 2.0 ports for use with USB2DALI interface
  - o One free USB 2.0 port for use with USB2ZigBee interface
  - o One free USB 2.0 port for use with SimpleSet® interface
- At least 35 MB of free disk space
- Microsoft .NET Framework 3.5 SP1 (automatic installation)

2 Scenario's of the system – on line of off line working system:

Scenario I : The system must be connected to the internet upon first usage in order to automatic activate the new way of working with the User Software Key.

Scenario II: The system is not connected to internet, the customer needs to inform us and add 2 extra steps (file sharing) to the procedure.

# MultiOne Configurator

## *Introduction to User Software Key*

Why a  :

PROTECTION

- All users are registered
- OEM customers can create their feature files as before

QUALITY

- Traceability users
- Support on quality issues
- Automatic upgrading (if selected)

INFORMATION

- Pro-active information on improvements
- Involvement in next developments on technology and software

# MultiOne Configurator

## *Introduction to User Software Key*



### Basics:

1 PC -> 1 key

Exist of a unique code with 28 characters like :  
XXXX-XXXX-XXXX-XXXX-XXXX-XXXX-XXXX

Each key is for FREE

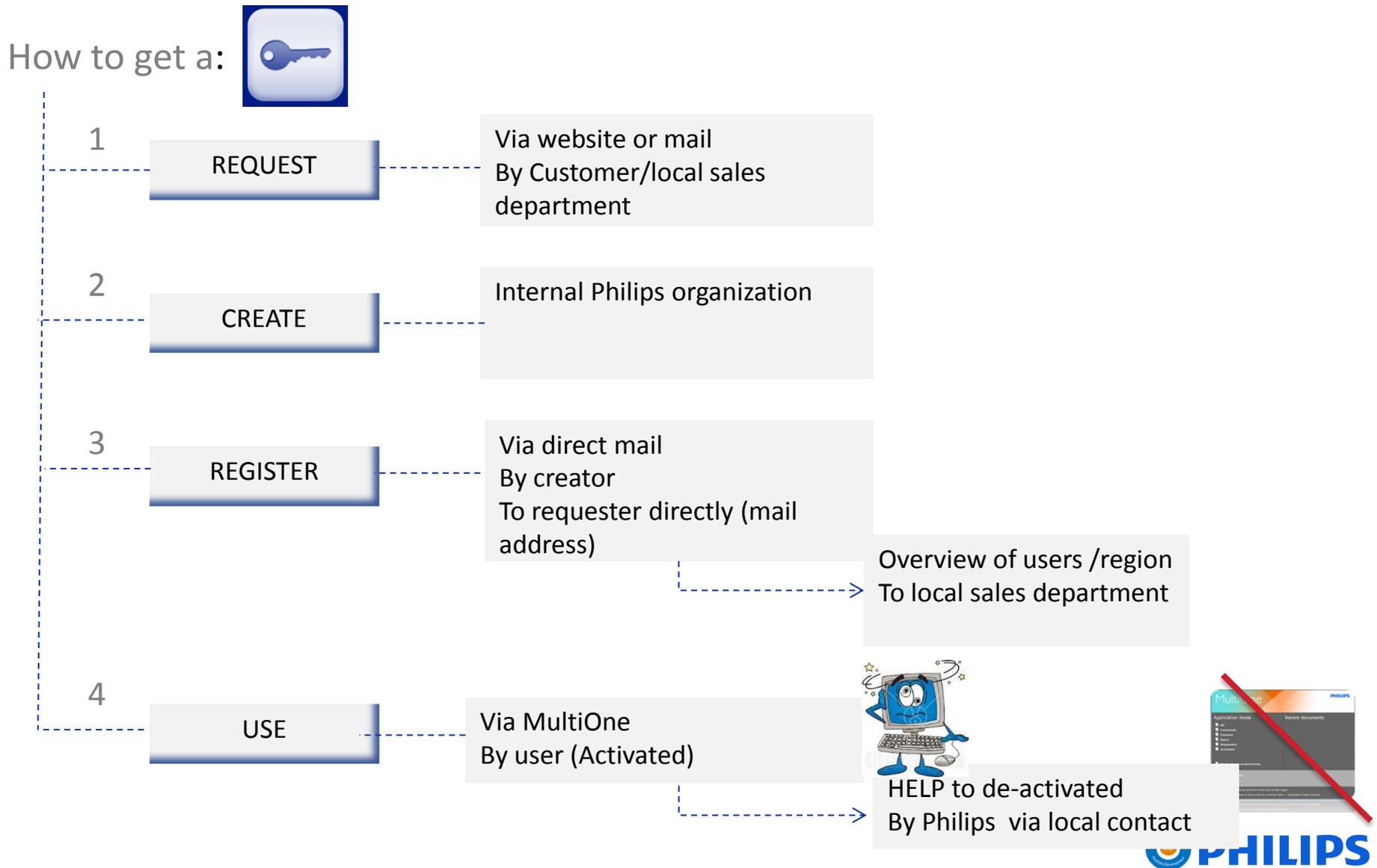
PC -> on-line or off line use

Used to recognize the use of MultiOne Engineering Software ->  
creation of feature files

1 requester -> multiple PC's -> multiple keys

# MultiOne Configurator

## Introduction to User Software Key



# MultiOne Configurator

## Request a key

- 2 possibilities:
- Via a direct mail to local sales representative
  - Via a new request form linked to the new MultiOne website (active wk4)

**PHILIPS** United Kingdom - Eng  
For consumers | For professionals | About Philips

Home Products Sample website My Technology Portal Support

### Philips MultiOne Configurator

A smart system that enables configuration of the different functions in multiple lighting devices.

The Philips MultiOne configurator is an universal flexible tool, consisting of hardware and software, that can be used to configure all programmable Philips devices. Drivers have become more intelligent, more control options are being integrated into the drivers and late stage configuring is therefore a necessity to limit complexity. The Philips MultiOne Configurator is the most flexible tool to program a luminaire; test it, configure it automatically in production and out its status, do a quality analysis and upgrade it in the field.

[Download product leaflet](#)

- Configuration tool
  - MultiOne DALI interface
  - MultiOne Zigbee interface
  - MultiOne SimpleSet interface
- Configuration software (FREE DOWNLOAD)
  - MultiOne Engineering 2.7
  - MultiOne Workflow 2.0
- Documentation
  - MultiOne Leaflet
  - MultiOne Getting Started
  - Supported Device List
  - Engineering User Manual
  - Workflow User Manual
  - Quick installation guide:
    - Workflow
    - SimpleSet
    - User Software Key
  - Webinars (you tube)
    - basics
    - features

Before installing the MultiOne Engineering 2.7, request an User Software Key via your local sales department or via this mail-address. After receiving this key, you will be able to access this new software upgrade. Installing Engineering 2.7 will override the previous version. This previous version, MultiOne Engineering 2.6.5, will still be available during the period Q1 2015 via this link.

### Philips MultiOne Configurator

Request of a MultiOne User Software Key

When you make use of the MultiOne Engineering, starting from version 2.7, you need to have a Software access key to run the program. You need 3 MultiOne User Software Key for 3 system (Laptop, PC). This key is free. You can request this key via this site (or take contact with your local sales representative). Fill in your information in the box below and press SUBMIT. It takes average 3 working days to get you keys. It is important to fill in the mail-addresses of the users (who need to have the key) - It will help us in better supporting you and also inform you on future developments.

[Download MultiOne Engineering 2.7](#)

Installing Engineering 2.7 will override the previous version. This previous version, MultiOne Engineering 2.6.5, will still be available during the period Q1 2015 via this link.

#### Requester Information

First Name\*

Last Name\*

Company\*

Country\*

Address\*

Email Address\*

(to contact if problem occurs)

#### Request of keys - Email Address only

Key1 - To:

Key2 - To:

Key3 - To:

Key4 - To:

Key5 - To:

Key6 - To:

Key7 - To:

Key8 - To:

Key9 - To:

Key10 - To:

#### Remarks

I would like to receive electronic messages with news, products and promotions from Philips\*

I accept Terms of use and Privacy Policy\*

[Submit](#)



# MultiOne Configurator

## *Request a key - request form*

### Requester Information

First Name*	<input type="text"/>
Last Name*	<input type="text"/>
Company*	<input type="text"/>
Country*	<input type="text" value="Please select"/>
Address*	<input type="text"/>
Email Address*	<input type="text"/>

(to contact if problem occurs)

### Request of keys - Email Address only

Key1 - To:*	<input type="text"/>	Key6 - To:	<input type="text"/>
Key2 - To:	<input type="text"/>	Key7 - To:	<input type="text"/>
Key3 - To:	<input type="text"/>	Key8 - To:	<input type="text"/>
Key4 - To:	<input type="text"/>	Key9 - To:	<input type="text"/>
Key5 - To:	<input type="text"/>	Key10 - To:	<input type="text"/>

### Remarks

Submit

Basic information of the company  
Requester of these keys

Each request has the possibility of  
requesting max 10 keys.  
Each mail-address must be correct =  
receiver of own key

Possibility for remarks/ questions  
Submit -> internal Philips organization



# MultiOne Configurator

Create and register a key



Individual key will be created for each received mail address

A mail with fixed format, containing the USK and starting up information (scenario I) will be send to the mail address

A weekly overview of users for each region is shared with the teams (no USK will be shared – they are confidential) Keys can be de-activated on request



How to use your User Software Key

Install MultiOne Engineering

- 1. Download MultiOne Engineering for Windows from the Philips website: [www.philips.com/philips/multi-one](http://www.philips.com/philips/multi-one)
- 2. Run the MultiOne Engineering for Windows installer.



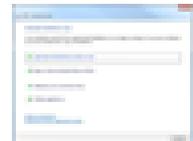
Using the User Software Key

- 1. Open MultiOne Engineering for Windows.
- 2. Go to File > Tools > User Software Key > Add.
- 3. Select the User Software Key file.
- 4. Click OK.



Before using the User Software Key

- 1. Use the User Software Key for Windows.
- 2. Use the User Software Key for Windows.
- 3. Use the User Software Key for Windows.



Before using the User Software Key

- 1. Use the User Software Key for Windows.



Before using the key

- 1. Before you use the key, the User Software Key must be installed on the system. If you have not installed the key, you must install it first. To do this, click the User Software Key icon on the Philips website: [www.philips.com/philips/multi-one](http://www.philips.com/philips/multi-one).
- 2. After you have installed the key, you must use it to activate the software. To do this, click the User Software Key icon on the Philips website: [www.philips.com/philips/multi-one](http://www.philips.com/philips/multi-one).
- 3. After you have activated the software, you must use the key to activate the software. To do this, click the User Software Key icon on the Philips website: [www.philips.com/philips/multi-one](http://www.philips.com/philips/multi-one).

Before using

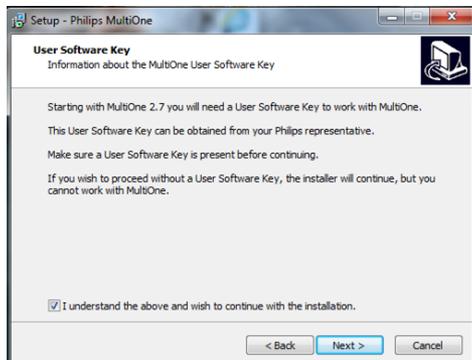
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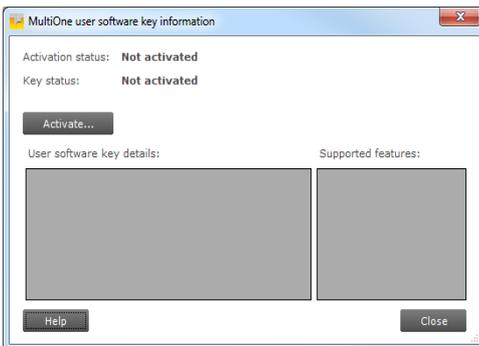
# MultiOne Configurator

Use the key - [\(on line\)](#)



## Download MultiOne Engineering 2.7

Starting MultiOne for the first time, the first window that appears is a warning about the **MultiOne user software key**

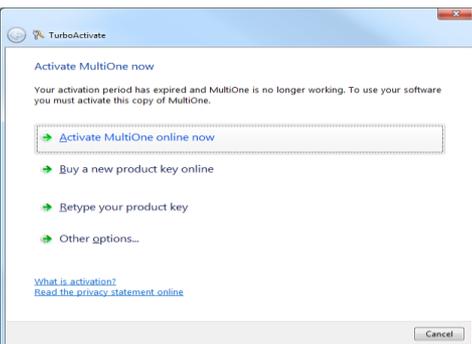


## MultiOne User Software Key (on line)

<b>Activate</b>	Activation of the User Software Key (must be on line)
<b>Help</b>	Shows the User Manual
<b>Activate MultiOne online now</b>	Select and follow the instructions.

## Activate Menu MultiOne Engineering 2.7 (on line)

Activate MultiOne online now : see next page  
Buy a new product key online : link to the MultiOne website  
Retype your product key : is used to switch to a different USK  
Other options: select to start the offline activation



# MultiOne Configurator

Use the key - (on line)

Type your product key

The product key can be found in an email we sent you. Activation will register the product key to this computer.

The product key looks like this:  
**PRODUCT KEY: XXXX-XXXX-XXXX-XXXX-XXXX-XXXX-XXXX**

Product Key:

[What is activation?](#)  
[Read the privacy statement online](#)

MultiOne user software key information

Activation status: **Activated**  
Key status: **OK**

User software key details:

Profile	Engineering
Key	XXXXXXXXXXXXXXXXXXXXXXXXXXXX
12NC	913700362103

Supported features:

- 1-10V min dim level
- Actlume
- Active Cooling
- Adjustable Light Output
- Adjustable Output Cur...

MultiOne PHILIPS

Application mode

- All
- Commands
- Features
- Query
- Diagnostics
- Scheduler

Recent documents

- Single device programming
- Getting started...
- User manual...

Remember my choice and don't show this screen again.  
You can always go back to this screen by clicking View -> Application Mode Selector

## MultiOne User Software Key

<b>Activate</b>	After selecting Activate your User Software Key now Copy the received code on this site
<b>Next</b>	Select next
<b>Finish</b>	Select finish after - Activation was succesfull

## MultiOne User Software Key

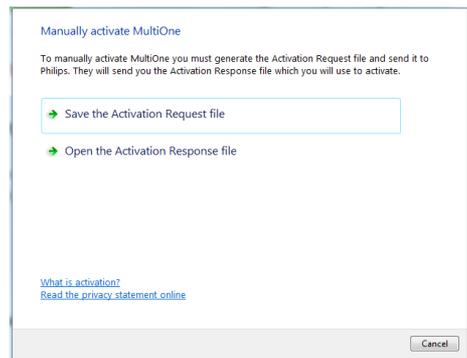
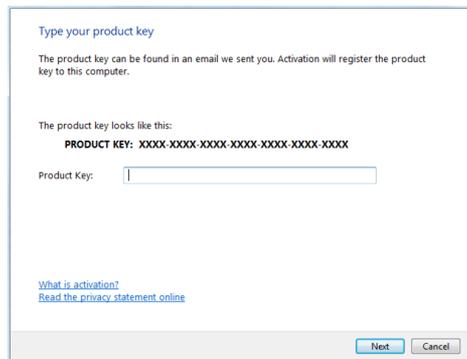
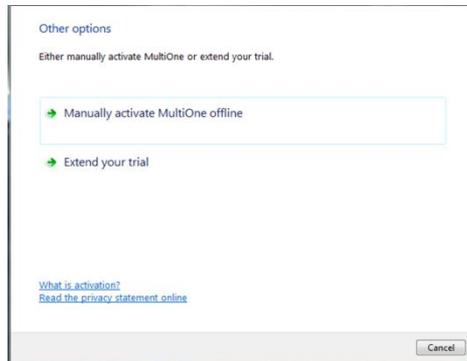
<b>Start MultiOne</b>	After activation of the key, start the software
<b>Info</b>	User software Key details available, if needed

## MultiOne User Software Key

<b>Info</b>	User software Key details available, if needed
<b>De-activate</b>	When changing to another PC , de-activate the key and restart the activation via previous menu

# MultiOne Configurator

Use the key - (off line)



## MultiOne User Software Key (off line)

<b>Other options</b>	After selecting : select Manual activate MultiOne offline
<b>Key</b>	Copy the received code on this site
<b>Next</b>	Select next
<b>Save the file</b>	Save the Activation Request file -> mail to <a href="mailto:linda.janssens@philips.com">linda.janssens@philips.com</a> Activation Respons file returns to the requester via mail
<b>Open the file</b>	After opening , activation succesful and press finish

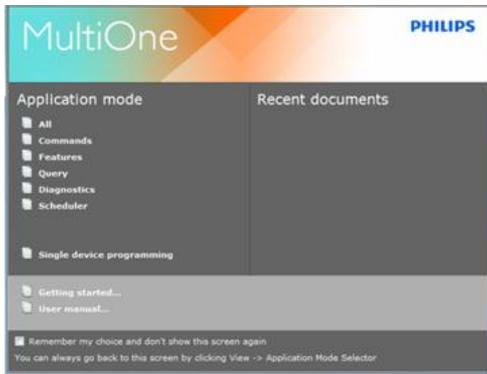
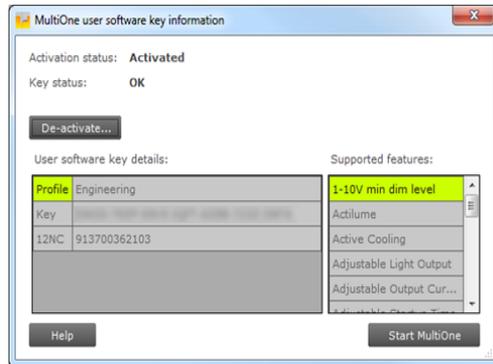


Activation Request file

Activation Respons file

# MultiOne Configurator

Use the key - (off line)



## MultiOne User Software Key (off line)

<b>Start MultiOne</b>	After activation of the key, start the software
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<b>Info</b>	User software Key details available, if needed
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## MultiOne User Software Key (off line)

<b>Info</b>	User software Key details available, if needed
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<b>De-activate</b>	When changing to another PC, de-activate the key and restart the activation via previous menu
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# MultiOne Configurator

## *Available information*

On the website (external):

- User manuals
- Getting started
- Supported device list
- Release notes
- Quick installation guides

Overall :

- Key stays active as long as you want
- Downloading the next version of software has no influence on the key and the activation
- Requesting an extra key is possible but always with a clear mail address of the user
- Issues or others need to be discussed with you local contact