



Autumn Advantage HID Stocking Program

Frequently Asked Questions

How long does the Autumn Advantage HID Stocking Program run?

The program officially runs from September 1 through October 31, 2015 (the promotion period).

How do I place an Autumn Advantage stocking order?

Simply place your orders with customer service. Please ensure the purchase orders are marked "**Autumn**". If you are placing your order through Inside Advance, TradeLink, or EDI, you do not need to include the promotion code on your order. Then, fill out the [promotion claim form](#) through one of the following three options to qualify for your AMEX rewards:

- Complete online claim form
- Email PhilipsLightingUS1@philips.com
- Fax 1-855-683-1522

You must submit this promotion claim form separately in order to receive your rewards.

Where do I get the Autumn Advantage order forms?

The order forms, along with promotion details, can be obtained from your Philips Sales Rep, on our [downloads page](#) or through our [online promotion claim form](#).

Can I place Autumn Advantage orders via EDI?

Yes, orders can be placed via EDI. However, the official promotion order forms must be completed online, emailed, or faxed in to receive your AMEX rewards. Please indicate on the official promotion order form that the order was submitted via EDI.

Can I reference a quote number when placing an Autumn Advantage order?

No, quote/contract pricing is not allowed on Autumn Advantage promotion orders.

Can I combine PO's to qualify as one Autumn Advantage stocking order?

No, only one PO number is allowed per submitted Autumn Advantage order. You cannot combine multiple PO's to reach a reward level.

Can I have both qualifying lamps and ballasts on the same PO?

No, you must submit separate lamp and ballast PO's for the promotion. You are welcome to place lamp orders as well as ballast orders however, the orders will be invoiced separately, as normal course of business.

How long will it take to receive my American Express reward for my stocking order?

Please allow 6-8 weeks after the completion of the promotion (October 31, 2015) for delivery of your Autumn Advantage AMEX rewards while supplies last.