

90 day Money back guarantee[^]



Europe's
N°1
IPL solution*

IMPORTANT INFORMATION FOR LUMEA IPL PRODUCTS

Please read the Lumea Contraindications carefully before purchasing a Philips Lumea product. This appliance is not suitable for everyone. Never use the appliance in non suitable cases mentioned in the section 'Lumea Contraindications'. Lumea Contraindications can be found in participating stores nationally or online at www.philips.com.au

* Based on sales value data (data on file).

[^] Postage costs for the return of the Eligible Product are the full responsibility of the claimant and will not be refunded. Money will be refunded via cheque or EFT within 8 weeks from the receipt of the Eligible Product, original purchase receipt and completed claim form.

PHILIPS

If you are not completely satisfied with the performance of your Philips Beauty Product, simply complete and return this form along with your product and original purchase receipt (keep a copy) to receive a full refund, please see full terms for details.

Given Name: _____

Family Name: _____

Address: _____

Postcode: _____

Day Time Telephone: _____

Email: _____

Model Number: _____ Date of Purchase: _____

Store Name: _____

Store Suburb: _____ Purchase Price: _____

Return Authorisation Number: _____

Why are you returning this product? _____

- Skin irritations Not satisfied with results
 Skin type not suitable Medical Conditions

Which brand have you used prior to purchasing this product? _____

Summarised terms and conditions (please see full terms and conditions for further details)

1. **Please see www.philips.com.au/promotions for the full terms.**
2. Purchase must be made of an Eligible Product below from an Australian retailer store or Australian online store between 1 August 2017 and 11.59 pm AEST on 31 July 2018.
3. Eligible Products: Epilators: BRE652, BRE650, BRE640, BRE630, BRE620, BRE610; Lady Shavers: BRL170, BRL180, BRL140; & Lumea: BRI956, BRI863, SC2009, SC2008, SC2006, SC2007, SC1999, SC1997, SC1983, SC1981.
4. Customers have up to 90 days, from the date of purchase to trial and must trial a Lumea IPL for at least 70 days and a lady shaver and epilator for at least 30 days prior to obtaining a Return Authorisation Number. The Return Authorisation Number must be obtained within 90 days from date of purchase and then customers have a further 30 days to return the Eligible Product. Refunds will only be valid if the Eligible Product is received by the Promoter within these time periods.
5. To be eligible to claim for a refund, claimants must undertake the following steps:
 - a) download a Money Back Guarantee claim form from www.philips.com.au/promotions or obtain it at the participating store; b) obtain a Return Authorisation Number by calling a customer service representative during business hours on (02) 9912 4490
 - c) complete the Money Back Guarantee claim form, inputting the Return Authorisation Number; and d) return the Eligible Product (in its original packaging) along with the fully completed Money Back Guarantee claim form and the original purchase receipt to Net Response: PO Box 6422 Baulkham Hills BC NSW 2153. Incomplete, indecipherable or illegible claims will be deemed invalid.
6. **Postage costs for the return of the Eligible Product are the full responsibility of the claimant and will not be refunded.**
7. **Money will be refunded via cheque or EFT within 8 weeks from the receipt of the Eligible Product, original purchase receipt and completed claim form.**
8. The Promoter collects personal information ("PI") in order to conduct the claim and may, for this purpose, disclose PI to third parties, including but not limited to agents, contractors, service providers and refund suppliers. Claim is conditional on providing this PI. All personal details of the claimant will be stored by Philips and are subject to Philips Privacy Policy, see www.philips.com.au/privacypolicy. A request to access, update or correct any information can be made through the Philips Privacy Policy website. Unless otherwise indicated by Promoter, Promoter may disclose PI overseas. By claiming, individuals consent to the overseas transfer on these terms.
9. Promoter: Philips Electronics Australia Limited (ABN 24 008 445 743) at 65 Epping Road, North Ryde NSW 2113 with contact details of 1300 363 391