sense and simplicity

Innovating to Grow

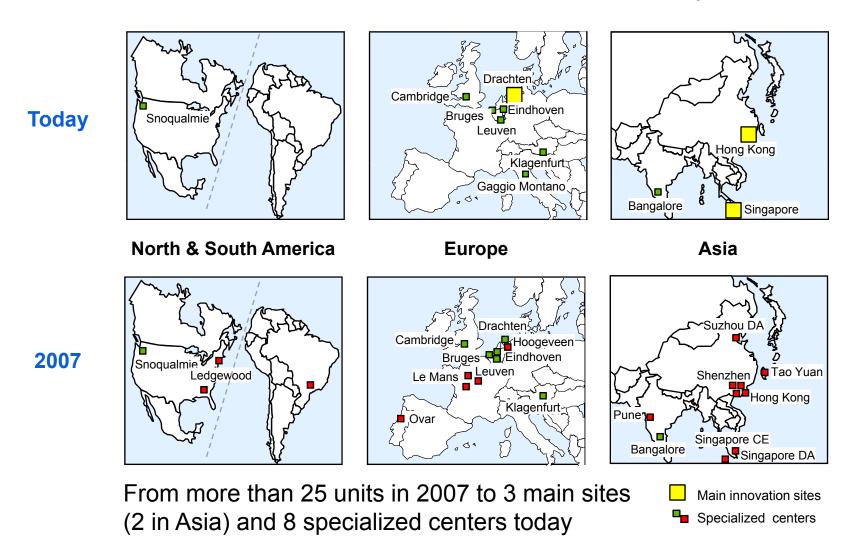
Antonio Hidalgo CTO, Innovation & Development

Key takeaways

- We are innovating to grow in Health & Well-being by focusing geographically; investing in growth platforms and on high impact innovation
- We are building a competitive advantage by being intimate with consumers and fast to act on insights bringing the outside-in
- We are investing and prioritizing Asia-first innovations for local markets and for global markets

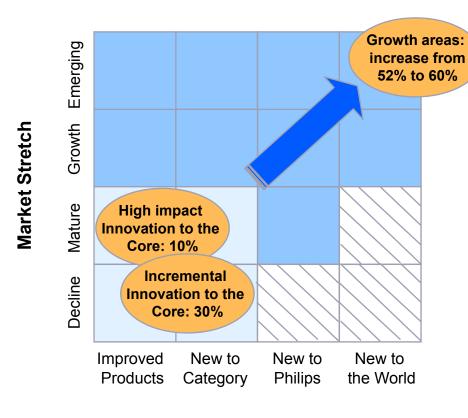


Focused Innovation and Development concentrates expertise and fuels creativity



Increasing shift of innovation to priority Growth areas and to innovate on the Healthy Core

Innovation & Development Portfolio and Spend



Innovation Stretch

- 60% of R&D spend will be invested in Growth Areas, up from 52% in 2008
- Sleep, Skin, Relationship Care, Lifestyle Management, Water & Air, Oral Health and Mother & Child, etc
- 1 out of 5€ invested in Breakaway opportunities , beyond current business
- Increasing Open Innovation to bring the outside in to create an advantage
- Circa 10 % of the total R&D spend will be invested in 2010 to create high impact innovation for key Core Businesses

Created Consumer-centric Innovation Platforms to focus investment and accelerate delivery

Health & Wellbeing Value **Spaces**





Healthy

drinks

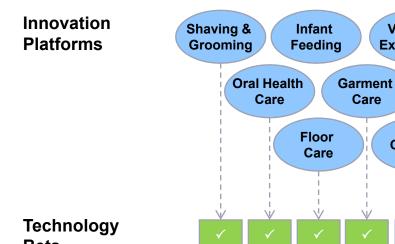
Viewing

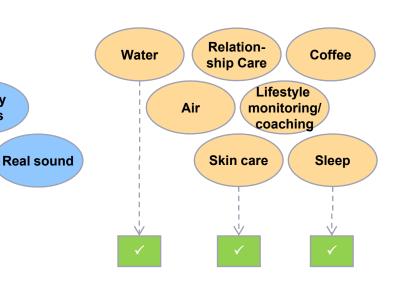
Experience

Cooking

Existing business

Potential growth areas





Applying user intimacy for the development of the innovation platforms such as Sonicare for Kids

The only kid-friendly power toothbrush that grows with your child!

The only kids' power toothbrush shown to deliver better brushing results at each phase!

Consumer

Consumer-centric solution



Children's dexterity increases from the age of 4 to 10 Children's teeth are more sensitive



Safe bristle design and handle stop for 4 year-olds and up

designed with pediatric ergonomists

Unique handle to fit child's hand

Two brush head sizes for kids as they grow



Children struggle to safely & effectively brush for 2 minutes



Interchangeable panels to choose as the child gets older and changes preference



Fun "finished" tunes increases brushing time



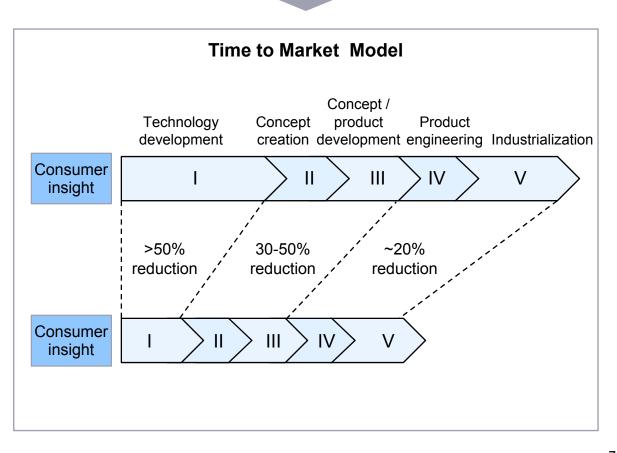
Focusing on speed as a source of competitive advantage

Reduced time to technically develop and industrialize by 30% over last 3 years

New speed ambition:

30-50% acceleration of end-to-end development with focus on the growth platforms over next 3 year cycle via:

- Focus (Fewer & Bigger)
- Consumer Centrism
- Open Innovation
- ODM utilization & modularization
- Operational excellence (Lean, mind-set)



Set new ambition for Open Innovation to deliver half of key innovations from the outside in



Durable heat resistant material from industrial oven industry



Advanced Skin
Protection system
developed in
strategic
partnership





Open system
to accelerate
development of
consumer benefits
in digital TV

Prioritizing Asia-first innovation for local markets and the rest of the world



Key takeaways

- We are innovating to grow in Health & Well-being by focusing geographically; investing in growth platforms and on high impact innovation
- We are building a competitive advantage by being intimate with consumers and fast to act on insights bringing the outside-in
- We are investing and prioritizing Asia-first innovations for local markets and for global markets



