Accelerating Consumer Lifestyle – delivering on our strategy Pieter Nota, CEO Philips Consumer Lifestyle



Key takeaways

- We are delivering on our strategy
 - We are transforming Consumer Lifestyle for profitable growth
 - We are reshaping our portfolio towards Health and Well-being
 - Accelerate! is showing solid results
- Economic headwinds are increasing. We are taking the necessary measures to achieve our targets for 2013



Accelerating Consumer Lifestyle – delivering on our strategy Presenting today:



Pieter Nota CEO



Jan van Leeuwen CFO



Murali Sivaraman Domestic Appliances



Egbert van Acht Health & Wellness



Caroline Clarke Personal Care



Peter Vullinghs GM Russia Central Asia, Consumer Lifestyle



Bret Furio Chief Market Leader

Key takeaways

- We are delivering on our strategy
 - We are transforming Consumer Lifestyle for profitable growth
 - We are reshaping our portfolio towards Health and Well-being
 - Accelerate! is showing solid results
- Economic headwinds are increasing.
 We are taking the necessary measures to achieve our targets for 2013



Consumer Lifestyle captures global trends

Helping consumers to live well, in a more sustainable world

Consumers have a growing interest/ownership in personal health



Consumers want healthy food, yet convenient



Consumers are increasingly appearance-conscious



In a "blurred" market environment consumers look for responsible brands they can trust



Strong progress in driving scale and category leadership Through innovation and customer intimacy, tapping into attractive profit pools

Focusing on the following businesses:



- 40% of SensoTouch and AquaTouch users recruited from blade
- Increasing our share in the total Male Grooming market (including blade), strengthening our leading position
- Further strengthening leadership in China by introducing new value propositions and expanding to lower tier cities



- Beauty
- Philips is #1 in hair care in China and India
- Philips is #1 in Intense Pulse Light hair removal, since Lumea launch
- Active Care dryer strengthens #1 position of dryers in Europe



- Increasing number of leadership positions¹ from 5 to 13
- · Entering new channels, launching PowerUp in drugstores this quarter
- · Successful expansion into interdental cleaning with Airfloss



- Natural range launched, first consumer reviews are very positive
- Significant value growth and an increase of premium sales share
- · Awards won in several countries from leading baby magazines

Health & Wellness

Personal Care

Strong progress in driving scale and category leadership Through innovation and customer intimacy, tapping into attractive profit pools

Focusing on the following businesses:





- Double digit growth in first half of 2012 driven by strong innovation impetus
- Acquisitions and local product creation drive a strong increase of new product offers
- Leadership in key markets strengthened through local relevance



Garment Care

Coffee

- Optimal Temp Innovation confirms global leadership in steam generators
- Locally relevant innovations like steamers drive leadership in China and expand portfolio globally



- New, long-term agreement with DE Masterblenders to further strengthen the Senseo business
- Successfully launched the breakthrough innovation Senseo Sarista

We are transforming the Consumer Lifestyle portfolio TV joint venture off to a good start

- Continuity of the Philips brand in television through our joint venture and brand licensing
- Bottom line performance of joint venture tracking to management's expectations
- TV stranded costs are being eliminated



We are transforming the Consumer Lifestyle portfolio Establishing new business models, driving more value in Lifestyle Entertainment

- We created Lifestyle Entertainment by combining Accessories with Audio, Video and Multimedia: Eliminated management layers and headquartered the operation in Hong Kong
- We are transitioning the portfolio towards growing categories like connected entertainment, away from rapidly declining categories like MP3, MP4 and DVD players
- Cost base significantly reduced to adjust to lower revenue base, enabling mid-single digit margin for the first half of 2012
- We are looking at new business models to further drive value, e.g. North American distribution agreement with Funai



We are reshaping the Consumer Lifestyle portfolio Towards the Health and Well-being domain

Consumer Electronics: Consumer Electronics: Television Lifestyle Entertainment 29% • AVM Accessories 75% 71% Health and Well-being: Health and Well-being: Personal Care Personal Care 25% Health & Wellness Health & Wellness Domestic Appliances Domestic Appliances 2006¹ H1 2012¹

Key takeaways

• We are delivering on our strategy

- We are transforming Consumer Lifestyle for profitable growth
- We are reshaping our portfolio towards Health and Well-being
- Accelerate! is showing solid results
- Economic headwinds are increasing.
 We are taking the necessary measures to achieve our targets for 2013



Accelerate! is showing solid results

Customer Centricity

- Addressing locally relevant consumer and customer needs by Business Market Combination (BMC)
- Accelerate! takes our relationship with Walmart to the next level

Resource to Win

- Granular approach to growth:
 - 150 BMC plans in place
 - Allocating investments where the growth is
 - Effective management of performance issues



 7 pilots in place with clear deliverables: Reduced time-to-market, reduced inventories and better gross margin management (e.g. Male Grooming North America with Walmart)

Operating Model

 We moved from a functional, centrally-led organization, to an organization built around businesses and markets

Culture

- Clear accountability and ownership in our operating model, for both businesses and markets
- An extensive culture change program in place, completed for the top 200 leaders

Our granular approach to growth is showing solid results...

We are gaining market share in key businesses

We see strong growth in Personal Care, Health & Wellness and Domestic Appliances



We have grown market share in the past 12 months¹

	Personal Care	Health & Wellness	Domestic Appliances	
China				
Americas				
Europe				
APMEA ²				
Share gain Neutral Share loss				

¹ GfK, ZYK YTD-Jun 2012 ² APMEA: Asia Pacific, Middle East & Africa

...addressing locally relevant consumer needs in BMCs...

Plan, resource and measure performance by Business Market Combinations



- In 2010 we launched our granular approach to growth
- This has led to solid underpinning and resourcing of all our growth initiatives

Male Grooming China

- Locally relevant shaving innovation to penetrate lower tier cities in China
- We became a leader in the value segment with almost 50% in volume share



Kitchen Appliances Russia

- Locally relevant application incorporating hand-blending functionality into CubeCutter
- We became the leader in the largest hand-blender market in the world



...and leveraging our position in attractive growth geographies

Successfully capturing the increasing spending power



 With locally relevant solutions for key BMCs we successfully capture increasing spending power in growth geographies

We capture significant growth from growth geographies



In the first two quarters our market share improved

	Personal Care	Health & Wellness	Domestic Appliances	
China				
India				
Brazil				
Russia				
Share gain Neutral Share loss				

• We will leverage growth geographies by creating innovations catering to local needs

We continue to accelerate our distribution in growth geographies: In China our "Go West" strategy is coming to fruition, adding 1 city every week to our distribution reach

Bolt-on acquisitions driving growth

In growth geographies and businesses

POVOS





- POVOS is contributing to an incremental 30% growth in China by strengthening Chinese cuisine product offering
- Dual brands enabling Philips to play in all price quartiles and unlock the potential in lower tier cities
 - POVOS capabilities are being rolled out to global markets such as Russia, France, ASEAN, Middle East and Latam
- Leadership in South of India complements Philips position across India (>30% market share in Mixer Grinders, the largest category)
- We are leveraging the Preethi brand to build a portfolio beyond Kitchen Appliances



- **Discus**
- Dental professional endorsement of Discus is the strongest driver of geographical expansion and conversion to electrical toothbrushes

We are resourced to win

Accelerated investments are yielding results

- We have significantly reduced our cost base
- TV stranded costs are being eliminated
- Incremental investments largely funded by cost reduction
- First End2End pilots show promising results, increasing efficiency in the customer value chain:
 - Reduced inventories
 - Reduced time to market
 - Better gross margin management
- We are increasing the effectiveness of our marketing spend



We are resourced to win

High-impact market activation

Male Grooming China



 Testimonial Godfrey Gao Kitchen Appliances Global

 Joint product development with Jamie Oliver Oral Healthcare Global



 Successful dental professional endorsement Male Grooming Global



 Leading-edge social media campaign Oral Healthcare **DACH**



 Testimonial Sylvie van der Vaart

Our new operating model is fully in place now

Moving decisions closer to markets stimulating entrepreneurship and speed

- We moved from a functional, centrally-led organization, to an organization built around businesses and markets
- Collaborative P&L between businesses and markets implemented with clear accountability
- One Chief Market Leader, enabling BMC performance
- Significant reduction of overhead costs and stranded costs related to TV



Key takeaways

- We are delivering on our strategy
 - We are transforming Consumer Lifestyle for profitable growth
 - We are reshaping our portfolio towards Health and Well-being
 - Accelerate! is showing solid results
- Economic headwinds are increasing. We are taking the necessary measures to achieve our targets for 2013



Value

Path to Value: Consumer Lifestyle Drive performance towards 8% to 10% EBITA by 2013



Reshape of portfolio

- Creation of TV joint venture
- Embed Accelerate!
- Discus, Preethi and Povos acquisitions
- Step-up cost reduction program
- Investment for growth in brand promotion through advertising and promotion
- Rapidly renew product range through increased spending in innovation



Drive leadership and initiate new growth

- Transforming the Consumer Lifestyle portfolio
 - Driving global scale and category leadership in Health and Well-being categories with attractive profit pools
 - Establishing new business models, driving more value in Lifestyle Entertainment
- Eliminate TV stranded costs
- Further reduction of our cost base
- Marketing ROI improvement
- Roll out of End2End programs will drive reduced time-tomarket, reduced inventories and improved gross margins

Key takeaways

- We are delivering on our strategy
 - We are transforming Consumer Lifestyle for profitable growth
 - We are reshaping our portfolio towards Health and Well-being
 - Accelerate! is showing solid results
- Economic headwinds are increasing. We are taking the necessary measures to achieve our targets for 2013



