

## Purpose

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The purpose of the feature request form is to enable our customers to submit Enhancement Requests with enough details to support the review and prioritization of features for development.

## 1 Feature Request Form

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The purpose of this form is to help customers submit Enhancement Requests with enough details to support the review and decision making process by the business.

The information in this form should be completed as follows:

- 1) **Submitter Information:** Information about the submitter of the feature request form - especially if the form is being submitted on behalf of a customer
- 2) **Customer Information:** Customer details - in case more information or follow-up is needed to better understand the feature request
- 3) **Feature Request Name:** Meaningful one line description of the Feature Request. Make sure it can be understood at a high level by only looking at the title.
- 4) **Problem Statement (Brief):** Provide a brief description of the feature request
- 5) **Problem Description (Detailed):** Provide detailed description of what you are trying to accomplish - inclusive of detailed workflow and/or any visuals to highlight certain feature details
- 6) **Specific Use Cases:** Provide specific use case, alternative use case, or suggested use case
- 7) **Proposed change:** Is this request unique to your organization? Do you know if this issue or functionality may be needed by other customers?
- 8) **User Priority:** Rank the priority of this feature between 1=ASAP and 7= Nice to Have
- 9) **Does Feature exist in a similar product you have used?** Is this request unique to your organization or does it exist in a similar product in your system or one you have previously used? Do you know if this issue or functionality may be needed by other customers in your organization?
- 10) **Other Comments / Inputs:** Any other details and information you would like to share or convey in order for the the product teams to better understand the request

Once completed, please email your Feature Request Form to: [isitecare@philips.com](mailto:isitecare@philips.com)

**Note:** Any Feature Request submitted through this form are the intellectual property of Philips Healthcare