

Wellstar Health System

The challenge

How can we improve our imaging system workflow, system utilization and patient and clinician satisfaction?

Our objective

Prioritize improvement opportunities based on objective, system-derived data.

Method

Compared scheduling data with actual patient volume and workflow. Investigated opportunities to improve system utilization and protocol management.

Outcome

Identified improvement priorities to streamline and standardize imaging procedures, simplify complexity for technologists in protocol selection and execution, minimize system idle time and improve overall patient experience.



“Philips PerformanceBridge will facilitate change and identify the ‘biggest bang for the buck’ opportunities to guide us.”

Lynn Hanks, Executive Director Women’s Diagnostic Imaging

“PerformanceBridge will enable us to monitor performance and drive lean initiatives across the Healthcare system and this is a huge need”

Lynn Hanks, Executive Director Women’s Diagnostic Imaging

“By pulling data directly from imaging systems, PerformanceBridge provides accurate, objective and inarguable insights.”

Victoria Dune, Executive Director, Medical Imaging Services & Neuroscience