



Supporting hospitals and patients during the pandemic

Philips is here to support hospitals and your patients during the COVID-19 crisis. Our Healthcare Transformation Services team brings decades of clinical and leadership experience in clinical process optimization, design services, technology advisory and system integration, and the overall patient experience.

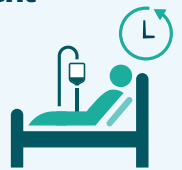
Emergency preparedness

Our team can help lead or support emergency preparedness plans and activation including review of vulnerability threat assessment, planning for modified operations for a slow-down or next surge. Consultants can review safety protocols, experiential and spatial implications, and standard/surge scenarios for pandemics, mass casualties, and other threats.



Demand and capacity management

Imaging, cardiovascular, and surgical services need to provide an efficient and cautious approach to addressing the backlog of elective procedures. Our clinical consultants can help with demand and capacity planning and share recommendations based on predictive modeling to support varying demand and help rethink care delivery going forward.



Data analytics and dashboards

Analytics consulting and custom performance dashboards provide data-driven insights on patient volume, scheduling, flow, room utilization, and more including COVID-19 data such as patients presenting with symptoms, confirmed diagnosis, patient origin mapping, and trends.



Clinical process optimization

Clinical consultants can help implement best practices to improve triage processes, increase workflow efficiency and patient capacity, improve use of monitoring devices, ventilators, and other technology, reduce nonactionable alarms, enhance communications, and support the expanded use of eICUs and central monitoring.



Clinical leadership support

Our clinical consultants can provide short-term interim leadership to manage ED and ICU departments, lead or support alternative care areas, command/logistics centers, disaster management plans, and more. Our team brings decades of clinical, leadership, teaching, and change management experience.



Virtual health readiness

Viability assessment, process change recommendations, and implementation support including development of service line opportunities, data analytics, command center environment planning and design, workflow protocols, market analysis, and IT preparation and recommendations.



Alternate care site planning

Our clinical and design consultants can support planning and activation for new or temporary healthcare sites and the reconfiguration of existing facilities to care for COVID-19 patient needs. Services include equipment/supplies validation*, capacity planning, clinical and patient flow design, spatial and experiential development, staffing models, and more.



IT/Technology Services

Advisory support for technology integration, connectivity, and data security. Our team can assist with strategy development, programs implementation, project management, and change management to provide rapid response solutions targeting patients with limited provider access.



Want to learn more? Contact us at www.philips.com/healthcareconsulting